



Goals, Accomplishments, Significance & Collaboration

Increase the safety of Ohio's citizens, communities, and highways, and to protect Ohioans' quality of life

- Ohio State Highway Patrol (OSHP) troopers increased their arrests for drug-related offenses for the eighth year in a row, including the largest heroin and prescription pill seizures in the Patrol's history.
- The Ohio Department of Public Safety (ODPS) was instrumental in assisting the City of Cleveland during the Republican National Convention (RNC) to provide the safest convention in modern history.
 - OSHP deployed the greatest number of troopers in the division's history.
 - Ohio Investigative Unit (OIU) agents were utilized to assist uniformed officers and members of the Secret Service.
 - Intelligence sharing through the SAIC helped support the tactical operations and response.
 - Emergency Management Agency (EMA) aided local efforts by bringing in more than 1,000 officers from 18 different states.
- In 2016, OSHP troopers and OIU agents arrested more impaired drivers and opened more trace-back investigations than ever before.
- OSHP Intel Unit exceeded 10,000 requests in 2016 for the first time ever, representing a 70 percent increase from requests in 2015.

Continue to form and strengthen collaborative relationships with safety partners, federal, state and local governmental entities and the private sector to ensure uncompromising quality, integrity, dedication to innovation, excellence in service and enhanced safety

- 380 law enforcement agencies employing over 22,000 officers (67%), including agencies and officers in most of Ohio's metropolitan areas, joined Ohio's efforts to strengthen community and police relations by participating in the certification process to adopt new state standards that guide Ohio police officers.
- ODPS has continued to combat human trafficking by: partnering with the John Glenn International Airport to offer a human trafficking training video available to more than 220 airports; creating a free online human trafficking training completed by more than 2,600 professionals to date; developing extensive toolkits and resources for identifying and serving victims of human trafficking for law enforcement, service providers and community organizations; and partnering with programs such as Truckers Against Trafficking to train key industries and raise awareness.
- In 2016, the Ohio Public Private Partnership increased membership to more than 400 organizations. These organizations are able to utilize the newly implemented Emergency Partner Credentialing System (EPCS) which aids private-sector organizations with appropriate access to emergency areas struck by disaster.
- Ohio Homeland Security (OHS) expanded the Intelligence Liaison Officer Program to increase the number of trained experts that are available to recognize and report suspicious behavior or activity.
- OHS improved the school emergency plan process and implemented the Safer Schools Tip-Line.
- To help thwart the surge of metal theft, Ohio's Scrap Metal Program was fully implemented in 2015 with the activation of the Daily Transaction Database and the Do Not Buy List.



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Reinforce a strong foundation for expedient, cost-effective services to the public

- The Bureau of Motor Vehicles (BMV) released the new Automated Title Processing System (ATPS) to the Clerks of Courts Title Offices, with little interruption in services.
- Customer service was greatly improved with the implementation of credit card acceptance for all (BMV services purchased at deputy registrar agencies.
- ODPS developed an online toolkit and training video to aid in response to an active aggressor incident within an office workplace environment. Similar materials were created specifically to be used by malls in Ohio and across the country to help local agencies become better prepared.
- The BMV has improved customer service by: expanding the reinstatement process, which has nearly doubled the number of completed reinstatements; offering a new "live chat" option, to reduce call wait times; and enhancing the BMV website, which includes a 24/7 option to customers.
- A new Private Investigator Security Guards Services (PISGS) computer system allows licensees to conduct business online 24/7, increasing both efficiency and customer service.

Where possible, make efforts to become more operational and less administrative

- Ohio EMA created the 24/7/365 Watch Office to provide timely, actionable assessments and situational awareness to Ohio EMA, its partners, and stakeholders, increasing the State Emergency Operation Center's speed and efficiency.
- Ohio EMA moved to five Regional Offices with emergency response personnel spread throughout the state resulting in accelerated response times to support county EMAs and local officials.
- Ohio EMA's 4-72 project can move critical resources that provide basic life needs to people impacted by a disaster within four hours of an incident and sustain the effort for 72 hours, which is the threshold for federal assistance.
- During the last three years, OIU has reported more Supplemental Nutrition Assistance Program authorized retail stores for disqualification than any other state contracted with the USDA.