

Outline:

About me – experience and time in senior living

Timeline/experience at The Inn at Summit Trail Assisted Living

Experiences and struggles during this pandemic

- Residents lifestyle change, mental decline, physical decline
- Concerns having positive residents in building without proper training, clinical staff and equipment
  - o Working with hospitals for discharge/EMT
  - o Resident conditions upon return
  - o Scramble and struggle to find PPE to care for residents
  - o Residents with memory loss – memory care plans to care in place
- Families struggles and needs
- Staffing strain and issues
  - o Staff quitting due to Covid situation
  - o Positive staff members
  - o Hiring
  - o Separating assisted living and memory care
- Financial costs incurred due to Covid
  - o PPE/materials needed, thermometers, testing, dining
  - o Staffing – hazard pay, Covid pay, overtime
  - o No admissions

Thank you,

*Tiffany Ori*

Executive Director

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