

Patient Testimonial: Steve Moss, When it Rains it Pours.

“I was literally at risk of losing my life,” says Steve Moss, a Paramount Advantage Member. “If it wasn’t for my Medicaid application getting approved which gave me access to Paramount Advantage, I wouldn’t have been able to get the \$500,000 lifesaving treatment needed to recover.”

Having just lost his job of 15 years, Steve was walking home one evening from picking up hours at a temporary work site, when he was violently assaulted. As a single male without children, he struggled to obtain health insurance. Having no insurance put him in the dangerous position to avoid medical care. However, days later his symptoms rendered him so ill that a trip to the emergency room was imminent. Upon arrival, he was admitted and it was determined that he needed emergency splenectomy treatment. The assault had also left him without the majority of his teeth, along with some depression and anxiety.

Without family near, Steve was fortunately connected with a Caseworker at JFS that advocated for him to get the Application for Medicaid processed and ultimately connected to a Caseworker at Paramount Advantage who was able to help him navigate his recovery.

“I don’t have a car, so without the Transportation Assistance and live chat option at Paramount Advantage, I would not have my health.” Access to worry free medical care, has allowed me to get my life back. After getting the dental care and recovering from my surgery, I have successfully joined the workforce again, and am doing well.”

When asked what sets Paramount Advantage apart from other insurance plans, Steve insists; “there is no customer service I’ve ever encountered, greater than that at Paramount. They are always there for me when I reach out.”