

APPROACH

Towing & Quick Clear Board Process



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The Tower



tows a car and invoices an insurer:
Example \$2,800

The Insurer



has 30 days to pay the tower an undisputed amount: Example \$650

The Insurer



also sends a letter to the board requesting a hearing over the disputed amount:
Example \$2,150

The Tower



has 1 business day to release the car

TOWING & QUICK CLEAR BOARD



Tower



Tower



ODOT /Turnpike
Towing Contracts



PUCO
Issues CPCN



ODPS
Accident Scene Management



Insurer Personal



Insurer Commercial

OPTIONS

FINDS AGAINST THE INSURER

1. They may require the insurer to pay the disputed amount.
2. For repeat offenders, they may require the insurer to pay triple the difference.

FINDS AGAINST THE TOWER

1. They may send the tower away paid in full.
2. The TQCB may also fine the tower up to \$1,000 for gouging.
3. Multiple repeat offenders may lose their PUCO license to operate in Ohio.

OPTIONS

BOTH TOWERS AND INSURERS HAVE THE RIGHT TO APPEAL THE TQCB DECISION TO THE COURT OF COMPETENT JURISDICTION

