

February 22, 2017

BIENNIAL OPERATING BUDGET 2018-2019 Finance Subcommittee on Health & Human Services Representative Mark J. Romanchuk, Chair

Good Afternoon – Mr. Chairman - Members of the Committee:

Thank you for the opportunity to appear before you. My name is Kelly Caudill and I am the Executive Director of the State Chiropractic Board.

The Board licenses and regulates the practice of chiropractic and the practice of acupuncture by chiropractic physicians who possess an acupuncture certificate. The Board consists of five members, four chiropractic physicians and one public member, and a staff of five full time employees. The Board receives no General Revenue Funding, fees entirely support the Board's operational costs.

The Board continues to support the Governor's efforts to enhance the climate of economic competitiveness and job growth in Ohio, while restraining spending and improving services for taxpayers. To support these efforts, the Board continuously evaluates its processes to identify efficiencies and opportunities to streamline processes. This evaluative process resulted in many program improvements this biennium which has increased operational effectiveness and efficiency. For example: The Board conducted a comprehensive review and analysis of the information collected on its applications and reduced questions by as much as 50% in some instances; Internship requirements and applications were simplified and streamlined; and CE requirements were significantly revised to reduce and remove barriers to licensees earning CE. The Board also developed a free online laws and rules program to assist licensees with regulatory compliance. This free program grants one hour of CE credit. Additionally, a significant change will occur when the Board is onboarded to the new eLicense 3 system this June. This new paperless system will support online filing of applications, renewals, and complaints.

The Board did face some fiscal challenges in its FY 18/19 fiscal expenditure projections. These challenges were addressed by significantly reducing costs. The Board chose to inactivate a vacant position and with careful investigative planning, also considerably reduced travel related expenses. These cost savings measures allow the Board to continue its operations with the same fee schedule since 1997.

The Board is proud of its accomplishments in the chiropractic profession and is viewed as an important presence in national chiropractic regulation. We continue to receive an extremely high percentage of positive feedback from our customer service surveys. With funding to maintain our current operations we can continue to regulate the chiropractic profession to the greatest benefit to Ohio's consumers.

Thank you for the opportunity to present the Ohio State Chiropractic Board's 2018/2019 biennial budget request.