



State of Ohio  
**Ohio State Chiropractic Board**

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**April 30, 2019**

BIENNIAL OPERATING BUDGET 2020-2021  
Finance Subcommittee on Health & Medicaid  
Senator Bob D. Hackett, Chair

*Good Morning – Mr. Chairman - Members of the Committee:*

Thank you for the opportunity to appear before you. I am Kelly Caudill, Executive Director of the State Chiropractic Board.

The Board licenses and regulates chiropractic and acupuncture performed by chiropractic physicians. The Board consists of five members and has a staff of four full time employees. The Board receives no General Revenue Funding.

The Board's goals and priorities for the FY 2020/2021 biennium include:

- Protecting the health, safety and welfare of Ohio's citizens.
- Issuing and renewing licenses promptly, efficiently and accurately.
- Timely conducting thorough investigations and imposing appropriate disciplinary action.
- Regularly reviewing rules, policies, and procedures to identify ways to improve program delivery, operational effectiveness, and efficiency.
- Cost containment.

To support these efforts, the Board has made program improvements during this biennium by onboarding to the eLicense system. eLicense supports a paperless system of payment and online filing of applications, renewals, and complaints and has greatly improved and enhanced the Board's ability to meet customer needs.

The Board also made the decision to inactivate an investigator position in this budget request. This decision puts the Board's staffing level at its lowest since FY 1996, and, allows the Board to maintain the same fee structure since 1997.

The Board's online customer service satisfaction survey continues to provide highly positive feedback in the areas of customer service, timeliness, accuracy, helpfulness, and ease of use of its website. The Board is proud of its accomplishments in the chiropractic profession and is viewed as an important presence in national chiropractic regulation. With funding to maintain our current operations, we can continue to regulate the chiropractic profession for the greatest benefit of Ohio's consumers.

Thank you for the opportunity to present the Ohio State Chiropractic Board's 2020/2021 biennial budget request.