



**Budget Testimony of the Ohio Civil Rights Commission  
Before the Senate General Government and Agency Review Committee  
Fiscal Years 2020 – 2021  
G. Michael Payton, Executive Director  
April 30, 2019**

The General Assembly, by enacting the Ohio Civil Rights Act (R.C. Chapter 4112) and creating the Ohio Civil Rights Commission (“OCRC”) approximately 60 years ago, decided there should be no safe harbor for discrimination in our state as a matter of public policy. The OCRC is the state law enforcement agency that administers Ohio’s strong public policy against discrimination by protecting the right of every person to be free from unlawful discriminatory practices where they work, live, and spend their resources and leisure time. The agency receives and investigates charges of unlawful discriminatory practices and, when necessary, litigates the charges in the areas of employment, public accommodations, housing, credit, and disability in higher education. The OCRC further provides free voluntary Alternative Dispute Resolution services (mediation) as an effective and efficient means of resolving conflict.

The OCRC is governed by five bipartisan, diverse, governor-appointed Commissioners who understand Ohio’s business and regulatory climate and the importance of equal opportunity for all persons. OCRC Commissioners meet the needs of the general public, community groups, and business interests by resolving disputes in a fair, balanced, and impartial manner.

While our civil rights laws over time have made our state and nation a better place to live and do business, unjust discrimination still exists and there is a need for continued vigilant enforcement of our civil rights laws. The OCRC secured

\$4,853,937 in monetary relief for aggrieved persons during FY 2017 and \$3,140,736 for aggrieved persons in FY 2018. The cases received by the agency range from nooses being brought into the workplace to frighten and intimidate others to egregious sexual harassment of employees and customers. Boorish unlawful discriminatory conduct continues to occur in places of public accommodation, employment, and housing. The upshot is there is still much to do to accomplish the dream and promise of freedom from discrimination.

The OCRC routinely provides well-received free proactive training and outreach to businesses and private\public organizations upon request to prevent discriminatory practices and encourage voluntary compliance with the law. The agency provides high quality, privately-funded public events such as its annual Ohio Civil Rights Hall of Fame, now in its 11<sup>th</sup> year, which is designed to recognize diverse Ohio pioneers who have made significant and historic contributions to diversity and inclusion in our state. The OCRC also hosts, among other events, an annual Dr. Martin Luther King, Jr. Art, Essay and Multimedia Contest for middle and high school students to inspire our youth to live up to our highest aspirations. The OCRC believes the provision of these services play a vital role in administering Ohio's strong public policy against discrimination.

The OCRC's administrative investigative process is informal and more cost effective for both charge filers and the business community compared to privately filed court actions where a formal and more costly adversarial process begins upon the filing of a civil complaint in court. The OCRC received 2,898 charges of discrimination in FY 2016 and 3,669 charges of discrimination FY 2018 which is a 27% increase in charge filings. The OCRC similarly closed 3,180 cases in FY 2017 and closed 3,674 cases in FY 2018, a 15.5% increase in its caseload. The average total processing time for OCRC case investigations is 124 days. The agency also provides free voluntary Alternative Dispute Resolution services (mediations) to parties as a viable alternative to resolving disputes in lieu of further governmental involvement and greater transaction costs to parties. The OCRC reached voluntary, mutually agreed settlements in over 83% of cases it mediated over the past few years with an average total processing time of 35 days. The mediation services of the agency provide quicker relief for victims of discrimination while providing all parties with an impartial, lower cost alternative to resolving disputes that would otherwise result in private, time-consuming, and more costly civil court lawsuits.

The agency was asked to fiscally fulfill its statutory mandate during the present biennium (FYs 2018 & 2019) by in part spending down a reserve of federal funds in the approximate amount of \$645,000. The spend down of federal funds in FY 2018 was used to offset the loss of General Revenue Funds (“GRF”) in the same amount of \$645,000. This offsetting arrangement permitted the agency to maintain a minimum level of services and avoid lay-offs or jobs abolishment. However, it was acknowledged and understood during the creation of the last budget that the loss of the GRF funding and offset by spending down reserve federal funds would result in a cash shortfall in the amount of \$600,000 in FY 2021 (around March\April 2021) assuming the agency receives the same amount of GRF in the new FY 2020 – 2021 biennium as it did in FY 2019. Approximately \$200,000 of the anticipated cash shortfall was addressed through a provision in the recently enacted Transportation Budget Bill, HB 62. That bill permitted OBM to relocate funds for agencies like OCRC to pay an upcoming “extra” 27<sup>th</sup> employee payroll in FY 2020. This provision should alleviate \$200,000 of the expected shortfall. The remainder must come from additional GRF. The amount of the anticipated cash shortfall in FY 2021 also assumes the agency will continue to receive approximately \$2.5 million in federal funds in FYs 2020 & 2021, respectively.

### **Executive GRF Recommendation**

The GRF executive recommendation for the OCRC is \$5,863,161 in FY 2020 and the same amount (or 0% increase) of \$5,863,161 in FY 2021 which represents a 3.5% increase in GRF from its FY 2019 funding level. This means the executive GRF recommendation will provide additional GRF in the amounts of \$198,000 and \$193,000 in FYs 2020 & 2021, respectively. This additional increase in GRF reduces the anticipated cash shortfall by approximately \$400,000, addressing the remaining portion of the anticipated cash shortfall.

In summary, the agency will continue to be frugal with its resources while also resolving an increase in its caseload. The agency will make every effort to continue providing very popular and free Alternative Dispute Resolution services to parties as an efficient alternative to further government involvement and greater costs to the parties. The OCRC will also continue to provide meaningful and effective relief for victims of discrimination while providing an impartial, lower cost alternative in resolving disputes that would otherwise require private, time consuming and more costly civil court lawsuits.

# Ohio Civil Rights Commission

*Our Ohio - Diverse. Strong. Protected.*



## FY 2018 Statistics

*3,669 Charges Filed*

average cases per investigator: **94**

**83%**  
of mediations  
successfully resolved

average mediation processing time of **35** days

**185** free trainings and outreach events conducted

*Secured*

**\$3,140,736**

*in monetary benefits for victims of discrimination*

## Who We Are

The Ohio Civil Rights Commission (OCRC) is the state agency responsible for enforcing the state's laws against discrimination under Ohio Revised Code Chapter 4112. OCRC receives and investigates charges of discrimination in employment, places of public accommodation, housing, credit, and disability in higher education.

## What We Do

OCRC has the statutory authority to:

- initiate investigations of discriminatory practices;
- formulate civil rights policies and make policy recommendations to the state or local government; and
- educate Ohio residents and businesses on their rights and responsibilities under Ohio's laws against discrimination.

## Enduring With Less

### FY 2007 Budget

FTEs: 142  
GRF: \$7.5 million  
Federal: \$3.5 million  
TOTAL:  
**\$11.0 million**

### FY 2019 Budget (est.)

FTEs: 80  
GRF: \$5.7 million (↓ 25%)  
Federal: \$2.9 million (↓ 11%)  
TOTAL:  
**\$8.6 million (↓ 22%)**

## OCRC's Impact

- OCRC provides a substantially lower cost alternative and administrative forum to resolving workplace and housing disputes that would otherwise clog our court system with private lawsuits.
- OCRC provides free, voluntary and highly effective Alternative Dispute Resolution (mediations) assistance to employers, businesses and victims of discrimination designed to resolve workplace and business disputes in lieu of more costly investigations and litigation.

- OCRC provides free anti-discrimination trainings to businesses, community groups, schools, colleges, government agencies and lawyers. These trainings prevent discrimination, protect victims of discrimination, and reduce court litigation.

## Walking the Talk

OCRC was selected 2018 winner of the DAS statewide diversity and inclusion awards for our practices within the agency. OCRC earned the highest score of all participating state agencies.