

September 20, 2021

Statement from Florence M Soletro, 2565 Niles Vienna Rd, Room 105, Niles, OH 44446

I am currently a 6 year resident of a long term facility (nursing home) due to a variety of health issues. I am competent and cognitive. I have severe pain and limited mobility due to Parkinson's and Neuropathy. The physical, mental and psychological abuse I endure on a daily basis is shameful and incomprehensible. The neglect is far beyond what I could imagine. I have never thought I would be treated so inhumanely by needing my everyday basic needs attended to by another. I have sat in urine soaked through to my mattress and feces for hours, even when putting on my call light and yelling out of help. I have endured countless UTI's due to not being thoroughly and properly cleaned after a bowel movement. When being changed, I have expressed the pain of the STNA's pushing on me in wrong places and asked to them to move their hands to different locations only to be pushed on harder. I beg and pled for the committee to listen and know, the abuse is real. I have filed several complaints with the Ombudsman in my district. This only rectifies any problems for about a week. My daughter and I have complained to the Director of Nursing and the Director of the facility to only be told that they would have to investigate my complaints. How can there be an investigation when it comes down to he said/she said. With cameras in my room, my complaints and the abuse can be proven.