As Reported by the House Government Oversight Committee

134th General Assembly

Regular Session

Sub. H. B. No. 376

2021-2022

Representatives Carfagna, Hall

Cosponsors: Representatives Click, Plummer, Schmidt, Lanese, White, Stewart, Carruthers, Ginter

A BILL

То	amend section 1345.51 and to enact sections	1
	1355.01, 1355.02, 1355.03, 1355.04, 1355.05,	2
	1355.06, 1355.07, 1355.08, 1355.09, 1355.10, and	3
	1355.11 of the Revised Code to enact the Ohio	4
	Personal Privacy Act.	5

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF OHIO:

Section 1. That section 1345.51 be amended and sections	6
1355.01, 1355.02, 1355.03, 1355.04, 1355.05, 1355.06, 1355.07,	7
1355.08, 1355.09, 1355.10, and 1355.11 of the Revised Code be	8
enacted to read as follows:	9
Sec. 1345.51. (A) There is hereby created in the state	10
treasury the consumer protection enforcement fund. The fund	11
shall include civil all of the following:	12
(1) Civil penalties ordered pursuant to divisions (A) and	13
(D) of section 1345.07 of the Revised Code and paid as provided	14
in division (G) of that section, all;	15
(2) All civil penalties assessed under division (A) of	16
section 1349.192 of the Revised Code , all ;	17

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bankruptcy, or other transaction in which the third party	130
assumes control of all or part of the business's assets.	131
(P) "Targeted advertising" means displaying to a consumer	132
an advertisement that is selected based on personal data	133
obtained or inferred over time from the consumer's activities	134
across nonaffiliated web sites, applications, or online services	135
to predict consumer preferences or interests. "Targeted	136
advertising" does not include any of the following:	137
(1) Advertising to a consumer in response to the	138
<pre>consumer's request for information or feedback;</pre>	139
(2) Advertisements based on activities within a business's	140
or processor's own web sites or online applications;	141
(3) Advertisements based on the context of a consumer's	142
current search query, visit to a web site, or online	143
application;	144
(4) Processing personal data solely for measuring or	145
reporting advertising performance, reach, or frequency.	146
(Q) "Third party" means a natural or legal person, public	147
authority, agency, or body other than the consumer, business, or	148
processor, or an affiliate of the business or processor.	149
(R) "Verified request" means a request submitted to a	150
business under sections 1355.03 to 1355.06 of the Revised Code	151
that has been verified by the business as being made by the	152
consumer in question or by the consumer's representative.	153
As used in division (R) of this section, "consumer's	154
representative" means a child's parent or a representative of a	155
person for whom a guardian of the estate or conservator has been	156
appointed.	157

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information collected as part of human subjects research	212
pursuant to the good clinical practice guidelines issued by the	213
international council for harmonisation of technical	214
requirements for pharmaceuticals for human use;	215
(c) Data related to the protection of human subjects under	216
21 C.F.R. parts 6, 50, and 56, or personal data used or shared	217
in research conducted in accordance with the requirements set	218
forth in this chapter, or other research conducted in accordance	219
with applicable law.	220
(5) Information and documents created for purposes of the	221
federal "Health Care Quality Improvement Act of 1986," 42 U.S.C.	222
11101 et seq.;	223
(6) Patient safety work product for purposes of the	224
federal "Patient Safety and Quality Improvement Act," 42 U.S.C.	225
299b-21 et seq.;	226
(7) Information derived from any of the health care-	227
related information listed in division (C) of this section that	228
is deidentified in accordance with the requirements for	229
deidentification pursuant to HIPAA;	230
(8) Information originating from, and intermingled to be	231
indistinguishable with, or information treated in the same	232
manner as information exempt under division (C) of this section	233
that is maintained by a covered entity or business associate as	234
defined by HIPAA or a program or a qualified service	235
organization as defined by 42 U.S.C. 290dd-2;	236
(9) Information used only for public health activities and	237
purposes as authorized by HIPAA;	238
(10) The collection, maintenance, disclosure, sale,	239
communication, or use of any personal information bearing on a	240

consumer's credit worthiness, credit standing, credit capacity,	241
character, general reputation, personal characteristics, or mode	242
of living by a consumer reporting agency or furnisher that	243
provides information for use in a consumer report, and by a user	244
of a consumer report, but only to the extent that such activity	245
is regulated by and authorized under the federal "Fair Credit	246
Reporting Act," 15 U.S.C. 1681 et seq.;	247
(11) Personal data collected, processed, sold, or	248
disclosed in compliance with the federal "Driver's Privacy	249
Protection Act of 1994," 18 U.S.C. 2721 et seq.;	250
(12) Personal data regulated by the federal "Family	251
Educational Rights and Privacy Act, " 20 U.S.C. 1232g et seq.;	252
(13) Personal data collected, processed, sold, or	253
disclosed in compliance with the federal "Farm Credit Act," 12	254
<u>U.S.C. 2001 et seq.</u> ;	255
(14) Data processed or maintained in accordance with any	256
of the following:	257
(a) In the course of an individual applying to, employed	258
by, or acting as an agent or independent contractor of a	259
business subject to this chapter, processor, or a related third	260
party, to the extent that the data is collected and used within	261
the context of that role;	262
(b) For emergency contact purposes for individuals	263
described in division (C)(14)(a) of this section;	264
(c) As necessary to administer employment benefits to	265
those individuals described in division (C)(14)(a) of this	266
section, as well as to any persons related to those individuals,	267
such as dependents or spouses.	268

harassment, malicious or deceptive activities, or any illegal	282
activity;	283
(b) Report or prosecute those responsible for any such	284
action.	285

(6) Preserve the integrity or security of systems; 286

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(7) Engage in public or peer-reviewed scientific,
historical, or statistical research in the public interest that
adheres to all other applicable ethics and privacy laws, if the
deletion of the information is likely to render impossible or
seriously impair the achievement of the research and the
consumer in guestion has provided consent;

(8) Assist another business, processor, or third party

with any of the obligations imposed under division (C) of this

section;

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(9) Provide a product or service specifically requested by	296
a consumer or a child's parent or guardian;	297
(10) Perform a contract to which a consumer or child's	298
parent or guardian is a party, including fulfilling the terms of	299
a written warranty;	300
(11) Comply with the request of a consumer or child's	301
parent or guardian prior to entering into a contract;	302
(12) Take immediate steps to protect an interest that is	303
essential for the life of the consumer or of another natural	304
person, and where the processing cannot be manifestly based on	305
another legal basis.	306
(E) The requirements of this chapter do not apply to the	307
extent that compliance would violate or hinder an evidentiary	308
privilege under Ohio law.	309
(F) The obligations imposed on businesses or processors	310
under this chapter shall not be construed as restricting a	311
business's or processor's ability to collect, use, or retain	312
data as necessary to do any of the following:	313
(1) Conduct internal research solely to improve or repair	314
<pre>products, services, or technology;</pre>	315
(2) Identify and repair technical errors that impair	316
<pre>existing or intended functionality;</pre>	317
(3) Perform solely internal operations that are reasonably	318
aligned with the expectations of the consumer based on the	319
consumer's existing relationship with the business, or are	320
otherwise compatible with processing in furtherance of the	321
provision of a product or service specifically requested by a	322
consumer or the performance of a contract or warranty to which	323

the consumer is a party;	324
(4) Effectuate a product recall.	325
(G) This chapter shall not be construed as requiring a	326
business or processor to collect personal data that it would not	327
otherwise collect in the ordinary course of its business, retain	328
personal data for longer than it would otherwise retain such	329
data in the ordinary course of its business, or reidentify or	330
otherwise link information that is not maintained in a manner	331
that would be considered personal data.	332
(H) Obligations imposed on businesses and processors under	333
this chapter shall not be construed as doing either of the	334
following:	335
(1) Adversely affecting the rights or freedoms of any	336
persons, such as exercising the right of free speech pursuant to	337
the first amendment of the United States Constitution or Article	338
I, Section 11, of the Ohio Constitution;	339
1, Section 11, of the onto constitution,	339
(2) Applying to the processing of personal data by a	340
natural person in the course of a purely personal or household	341
activity.	342
(I) The consumer rights provided under sections 1355.04 to	343
1355.08 of the Revised Code do not apply to pseudonymous data in	344
cases where the business or processor is able to demonstrate	345
that any information necessary to identify the consumer is kept	346
separately and is subject to effective technical and	347
organizational controls to prevent the business or processor	348
from accessing such information.	349
(J) Nothing in this chapter requires a business or	350
processor to disclose a trade secret.	351

Sec. 1355.03. (A) A consumer has a right to know the	352
personal data that a business collects about that consumer, such	353
as by obtaining a privacy policy from the business.	354
(B) A business shall provide consumers notice about the	355
personal data that it processes about the consumer by providing	356
a reasonably accessible, clear, and conspicuously posted privacy	357
policy.	358
(C) (1) The privacy policy shall include all of the	359
<pre>following:</pre>	360
(a) The identity and the contact information of the	361
business, including the business's contact for privacy and data	362
security inquiries, and the identity of any affiliate to which	363
personal data may be transferred by the business;	364
(b) The categories of personal data the business	365
processes;	366
(c) The purposes of processing for each category of	367
<pre>personal data;</pre>	368
(d) The categories of sources from which the personal data	369
is collected;	370
(e) The categories of processors with whom the business	371
discloses personal data;	372
(f) If the business sells personal data to third parties,	373
the business shall clearly and conspicuously disclose such	374
processing, as well as the categories of third parties to whom	375
the business sells personal data, and how a consumer may	376
exercise the right to opt out of such processing;	377
(g) A description of the business's data retention	378
practices for personal data and the purposes for such retention;	379

(h) How individuals can exercise their rights under this	380
<pre>chapter;</pre>	381
(i) The effective date of the privacy policy;	382
(j) A description of the mechanism or mechanisms a	383
business can use to notify consumers, pursuant to division (E)	384
of this section, when it makes a material change to its privacy	385
policy or decides to process personal data for purposes	386
incompatible with the privacy policy.	387
(2)(a) The privacy policy shall also disclose any and all	388
commercial purposes for which the company collects or processes	389
personal data.	390
(b) Failure on the part of a business to maintain a	391
privacy policy that reflects the business's data privacy	392
practices to a reasonable degree of accuracy shall be considered	393
an unfair and deceptive practice under Chapter 1345. of the	394
Revised Code, except that a consumer shall not be entitled to a	395
private cause of action under that chapter for a failure to	396
comply with division (C)(2)(a) of this section.	397
(D) A business, a co-business, or a processor may provide	398
the privacy policy to the consumer.	399
(E) If a business makes a material change to its privacy	400
policy or decides to process personal data for purposes	401
incompatible with the privacy policy, it shall do either of the	402
following prior to further processing previously collected	403
<pre>personal data:</pre>	404
(1) Obtain affirmative consent from the consumers	405
affected;	406
(2)(a) Provide notice outlining the changes to the	407

request through that account. If the consumer does not maintain	436
an account, the business shall not require that an account be	437
created to submit the request.	438
(2) A business shall reasonably verify the identity of the	439
consumer before granting a request made under sections 1355.05	440
to 1355.08 of the Revised Code.	441
(3) A business need not respond to a consumer request made	442
pursuant to this section if the business is unable to reasonably	443
verify the consumer.	444
(C) (1) A business shall comply with a verified request	445
within forty-five calendar days of the request.	446
(2) (a) For reasonable cause, and upon notice to the	447
consumer citing the cause for the delay, a business may extend	448
the time required to respond to a request under this section by	449
an additional forty-five calendar days.	450
(b) Such a delay shall not be used more than one time per	451
request.	452
(D) Upon receipt of a request made pursuant to sections	453
1355.04 to 1355.08 of the Revised Code, a business shall comply	454
with all requirements of this chapter as they relate to the	455
request, including by notifying the necessary processors.	456
Sec. 1355.05. (A) A consumer may request a copy of the	457
consumer's personal data that the consumer previously provided	458
to the business electronically in a portable, and, to the extent	459
technically feasible, readily usable format.	460
(B) Upon receiving a verified request, a business shall	461
disclose both of the following to the consumer in question in	462
conformance with this section:	463

(1) The categories of third parties to whom the business	464
sells personal data, or if it does not sell personal data, that	465
<pre>fact;</pre>	466
(2) The personal data the business has collected about the	467
consumer or an accurate description or summary of such data.	468
consumer of an accurace description of summary of such data.	400
(C) The disclosure shall cover the twelve-month period	469
preceding the business's receipt of the request. A business is	470
not obligated to provide access to a consumer's personal data	471
more than once in a twelve-month period, beginning from the	472
prior date on which the consumer made a request pursuant to this	473
section.	474
(D) A business may redact personal data in its responses	475
to consumers to protect the security of personal data,	476
including, without limitation, redacting social security	477
numbers, financial account numbers, or driver's license numbers.	478
Sec. 1355.06. (A) A consumer has a right to correct	479
inaccuracies in the consumer's personal data that the consumer	480
previously provided to the business, taking into account the	481
nature of the personal data and the purposes of the processing	482
of the consumer's personal data, by making a verifiable request	483
to have the consumer's data be corrected.	484
(B) Upon receiving a verified request, a business shall	485
correct inaccurate information as requested by the consumer,	486
taking into account the nature of the personal data and the	487
purposes of the processing of the consumer's personal data.	488
Sec. 1355.07. (A) A consumer shall have the right to	489
request that a business delete personal data that the business	490
	490
has collected from the consumer for commercial purposes and that	
the business maintains in an electronic format.	492

(B) Such a verifiable request shall reasonably describe	493
the personal data the consumer is requesting be deleted.	494
(C)(1) If the consumer's personal data is stored on	495
archived or backup systems, the business may delay compliance	496
with the consumer's request to delete until the archived or	497
backup system relating to that data is restored to an active	498
system, next accessed, or used for a sale, disclosure, or	499
<pre>commercial purpose.</pre>	500
(2) If the consumer's personal data is stored on archived	501
or backup systems, the business may comply with the consumer's	502
request by deleting or overwriting the data in accordance with a	503
scheduled backup or creation of a new archive, so long as the	504
business employs encryption standards to protect that data both	505
when the data is in transit and is at rest.	506
(D) A business is not required to delete personal data	507
that it maintains or uses as aggregated, deidentified, or	508
pseudonymous data, provided that such data in the possession of	509
the business is not linked to a specific consumer.	510
(E) A business, or an associated processor, shall not be	511
required to comply with a consumer's request to delete personal	512
data if it is necessary for the business or processor to	513
maintain the consumer's personal data in order to adhere to its	514
written records retention schedule.	515
Sec. 1355.08. (A) A consumer has a right to request both	516
of the following from a business:	517
(1) That the business not sell the consumer's personal	518
data;	519
(2) That the business not process the consumer's personal	520
data for the purpose of targeted advertising.	521

(B) Upon receipt of a verified request made under division	522
(A) of this section, a business shall not sell the personal data	523
of the consumer in question or process the data for the purpose	524
of targeted advertising.	525
(C) A business shall not sell the personal data collected	526
online of a known child without complying with the requirements	527
of or exceptions in the "Children's Online Privacy Protection	528
Act of 1998," 15 U.S.C. 6501, et seq. and its regulations.	529
(D) A business that sells personal data or uses processed	530
personal data for the purposes of targeted advertising shall	531
provide clear and conspicuous notice of these facts in such a	532
manner as to enable a consumer to opt out of the sale of the	533
consumer's personal data, the use of that data for targeted	534
advertising, or both; such as by providing clear and conspicuous	535
notice on its web site privacy policy or other publicly	536
available notice.	537
(E) A business is not required to comply with an opt-out	538
request that the business reasonably determines to be	539
<pre>fraudulent.</pre>	540
(F) A business shall reasonably inform its processors or	541
third parties of a consumer's request to opt out and request	542
that they comply with the consumer's opt-out request.	543
Sec. 1355.09. (A) Subject to divisions (B) and (C) of this	544
section, a business shall not discriminate against a consumer	545
for exercising the rights provided to a consumer under this	546
<pre>chapter.</pre>	547
(B) A business may charge different prices or rates for	548
goods or services for individuals who exercise their rights	549
under this chapter for legitimate business reasons or as	550

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(2) Develop, implement, and maintain reasonable	579
administrative, technical, and physical safeguards to protect	580
the security and confidentiality of personal data processed by	581
the processor. The safeguards shall reflect the nature and scope	582
of the activities of the processor and its role in processing	583
the personal data.	584
(3) At the direction of the business and pursuant to the	585
contract described in division (A) of this section, delete or	586
return, except as required by law, all personal data to the	587
business as requested at the end of the contract period;	588
(4) If the processor uses the services of a subprocessor	589
with respect to a business, require the subprocessor to meet the	590
obligations of the processor with respect to any personal data	591
collected.	592
(C) Whether a person acts as a business or a processor	593
with respect to a specific processing of personal data is a	594
fact-based determination that depends on the context in which	595
the personal data is processed. A processor adhering to the	596
instructions of a business with respect to a specific processing	597
of personal data is considered a processor.	598
Sec. 1355.11. (A) The attorney general has exclusive	599
authority to enforce this chapter.	600
(B) Except as provided in divisions (B)(1) to (4) of this	601
section, if, by the attorney general's own inquiries or as a	602
result of complaints, the attorney general has reasonable cause	603
to believe that a business or processor has engaged or is	604
engaging in an act or practice that violates this chapter, the	605
attorney general may investigate in accordance with section	606
1345.06 of the Revised Code.	607

(1) References to "person" in section 1345.06 of the	608
Revised Code shall be interpreted, for purposes of	609
investigations entered into under this section, as referring to	610
an individual or a business, as defined in section 1355.01 of	611
the Revised Code.	612
(2) References to a "supplier" in section 1345.06 of the	613
Revised Code shall be interpreted, for purposes of	614
investigations entered into under this section, as referring to	615
a business, as defined in section 1355.01 of the Revised Code.	616
(3) Division (E) of section 1345.06 of the Revised Code	617
does not apply to investigations entered into under this	618
section.	619
(4) Nothing in this section shall be construed as granting	620
any additional rights or responsibilities under any other	621
section of Chapter 1345. of the Revised Code.	622
(C) The attorney general shall not disclose publicly the	623
identity of a business or processor investigated under this	624
section or the facts developed in investigations unless either	625
of the following are met:	626
(1) These matters have become a matter of public record in	627
enforcement proceedings, including if the business has entered	628
into an assurance of voluntary compliance with the attorney	629
general pursuant to section 1345.06 of the Revised Code.	630
(2) The business or processor that is the subject of the	631
investigation has consented in writing to public disclosure.	632
(D)(1) If the attorney general, by the attorney general's	633
own inquiries or as a result of complaints, has reasonable cause	634
to believe that a business or processor has engaged or is	635
engaging in an act or practice that violates this chapter, the	636

attorney general, subject to divisions (D)(2) to (4) of this	637
section, may bring an action in a court of common pleas of this	638
state seeking any or all of the following relief:	639
(a) Declaratory judgment that the act or practice violates	640
this chapter;	641
(b) Injunctive relief, including preliminary and permanent	642
injunctions, to prevent further violations of and compel	643
<pre>compliance with this chapter;</pre>	644
(c) Civil penalties described in division (D)(2)(c) of	645
this section;	646
(d) Attorneys' fees and investigative costs;	647
(e) Any other relief the court determines appropriate,	648
including relief described in division (D)(4) of this section.	649
(2) (a) Prior to initiating any action under this section,	650
the attorney general shall provide a business or processor	651
thirty-days' notice, in writing, identifying the specific	652
provisions of this chapter the attorney general alleges have	653
been or are being violated.	654
(b) If, within the thirty-day period, the business or	655
processor cures the noticed violation and provides the attorney	656
general an express written statement that the alleged violations	657
have been cured and that no further such violations will occur,	658
the attorney general shall not initiate an action against the	659
business or processor, except as provided in division (D)(2)(c)	660
of this section.	661
(c) If a business or processor continues to violate a	662
representation made in such written statement following the cure	663
period described in division (D)(2)(b) of this section or	664

(E) Any moneys awarded under this section, with the

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exception of amounts awarded under division (D)(4) of this	692
section, shall be deposited into the consumer protection	693
enforcement fund established in section 1345.51 of the Revised	694
Code.	695
(E) The remedies available to the atterney general under	696
(F) The remedies available to the attorney general under	
this section are cumulative and concurrent, and the exercise of	697
one remedy by the attorney general does not preclude or require	698
the exercise of any other remedy.	699
(G) Any violation of this chapter shall not serve as the	700
basis for, or be subject to, a private right of action,	701
including a class action lawsuit, under this chapter or under	702
any other law.	703
(II) A business or processor that disalogue personal data	704
(H) A business or processor that discloses personal data	705
to another business or processor shall not be liable under this	
chapter if the recipient uses it in violation of the	706
restrictions set forth in this chapter, provided that, at the	707
time of disclosing the personal data, the business or processor	708
does not have actual knowledge, or reason to believe, that the	709
processor intends to commit such a violation.	710
(I)(1)(a) A business has an affirmative defense against	711
allegations of violations of this chapter if that business	712
creates, maintains, and complies with a written privacy program	713
that does both of the following:	714
(i) Decemble conforms to the metional institute of	71.
(i) Reasonably conforms to the national institute of	715
standards and technology privacy framework entitled "A Tool for	716
Improving Privacy through Enterprise Risk Management Version	717
1.0," including applicable controls selected by the business	718
from special publication 800-53 and 800-53a published by the	719
national institute of standards and technology and referenced by	720

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standards and technology privacy framework is published, a

date stated in the revision.

business;

based on all of the following factors:

protections and data governance;

business shall reasonably conform its privacy program to the

revised framework not later than one year after the publication

under division (I)(1) of this section is appropriate if it is

(b) The nature and scope of the activities of the

(a) The size and complexity of the business;

(2) The scale and scope of a business's privacy program

(c) The sensitivity of the personal information processed;

(d) The cost and availability of tools to improve privacy

(e) Compliance with any comparable state or federal law.

(3) A business that satisfies divisions (I)(1) and (2) of

this section has an affirmative defense to any cause of action

state that alleges a violation of this chapter or similar claim

based on a violation of privacy rights afforded to individuals

under this chapter or under Chapter 1345. of the Revised Code,

(J) Where more than one business or processor, or both a

commonly referred to as the consumer sales practices act.

brought under the laws of this state or in the courts of this

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business and a processor, involved in the same processing	748
violate this chapter, liability shall be apportioned according	749
to the amount of responsibility born by each.	750
(K) The intent of the general assembly in enacting this	751
<pre>chapter is to establish a statewide, comprehensive enactment</pre>	752
that applies to all parts of the state, operates uniformly	753
throughout the state, and sets forth police regulations. No	754
political subdivision as defined in section 2744.01 of the	755
Revised Code shall regulate the collection, processing, or sale	756
of personal data by a business.	757
Section 2. That existing section 1345.51 of the Revised	758
Code is hereby repealed.	759
Section 3. The Attorney General may use \$250,000 of	760
appropriation item 055321, Operating Expenses, in fiscal year	761
2023 for the purpose of enforcing the Ohio Personal Privacy Act	762
and enacted sections 1355.01 to 1355.11 of the Revised Code.	763
Section 4. Sections 1, 2, and 3 of this act take effect	764
one year after the effective date of this section.	765