As Passed by the Senate

136th General Assembly

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S. B. No. 224

Senator Gavarone

Cosponsors: Senators Manning, Blackshear, Cirino, Craig, DeMora, Hicks-Hudson, Ingram, Johnson, O'Brien, Patton, Reineke, Reynolds, Roegner, Romanchuk, Timken, Weinstein

То	amend	sect	ion	109.	87	of	the	Revised	Code	to	make	1
	change	s to	the	tel	ema	rke	eting	law.				2

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF OHIO:

Section 1. That section 109.87 of the Revised Code be	3
amended to read as follows:	4
Sec. 109.87. (A) (1) Unless otherwise defined in this	5
section, the terms that are used in this section have the same	6
meanings as in the applicable federal act or rule.	7
(2) As used in this section:	8
(a) "Federal act or rule" means the "Telemarketing and	9
Consumer Fraud and Abuse Prevention Act," 108 Stat. 1545 to	10
1551, 15 U.S.C. 6101 to 6108, the "Telephone Consumer Protection	11
Act of 1991," 105 Stat. 2395, 47 U.S.C. 227, any amendment or	12
reenactment of either of those acts, any rule adopted or issued	13
pursuant to either of those acts, or any amendment of that rule.	14
(b) "Voice service provider" means any entity originating,	15
carrying, or terminating voice calls through time-division-	16
multiplexing, voice over internet protocol, including	17

interconnected or one-way voice over internet protocol, or	18
commercial mobile radio service.	19
(c)—"Voice service" means any service that is	20
interconnected with the public switched telephone network,	21
directly or as an intermediary, and that furnishes voice	22
communications to an end user using resources from the North	23
American numbering plan or any successor to the North American	24
numbering plan adopted by the federal communications commission	25
under the Communications Act of 1934, 47 U.S.C. 251(e)(1), and	26
includes both of the following:	27
(i) A transmission from a telephone facsimile machine,	28
computer, or other device to a telephone facsimile machine.	29
(ii) Without limitation, any service that enables real-	30
time, two-way voice communications, including any service that	31
requires internet protocol-compatible customer premises	32
equipment out-bound calling, whether or not the service is one-	33
way or two-way voice over internet protocol.	34
(d) (i) "Text message" means a message consisting of text,	35
images, sounds, or other information that is transmitted to or	36
from a device that is identified as the receiving or	37
transmitting device by means of a ten-digit telephone number or	38
N-1-1 service code and includes a short message service and a	39
multimedia message service.	40
(ii) "Text message" does not include a real-time, two-way	41
voice or video communication or a message sent over an internet	42
protocol-enabled messaging service to another user of the same	43
messaging service, except a message described in division (A)(2)	44
(d) (i) of this section.	45
(e) "Text messaging service" means a service that enables	46

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messaging service that originates outside of the United	77
States Operating as an eligible telecommunications carrier	78
designated by rule by the public utilities commission pursuant	79
to section 4927.04 of the Revised Code.	80
(iv) An issuer of a class of securities registered under_	81
section 12 of the "Securities Exchange Act of 1934," 15 U.S.C.	82
781, including any subsidiary entity in which the issuer owns,	83
either directly or indirectly through one or more	84
intermediaries, more than seventy-five per cent of the	85
ownership, voting, or similar interests then outstanding.	86
(3) The attorney general, in any proceedings under this	87
section, shall recognize any exemptions recognized by the	88
federal communications commission under the "Telephone Consumer	89
Protection Act of 1991," 105 Stat. 2395, 47 U.S.C. 227, any	90
amendment or reenactment of that act, any rule adopted or issued	91
pursuant to that act, or any amendment of that rule.	92
(C)(1) If the attorney general, as a result of complaints	93
or the attorney general's own inquiries, has reason to believe	94
that a person has engaged, is engaging, or is preparing to	95
engage in a violation of this section or any provision of a	96
federal act or rule, the attorney general may investigate the	97
alleged violation. For purposes of an investigation under	98
division (C)(1) of this section, the attorney general may	99
administer oaths, subpoena witnesses, adduce evidence, and	100
require the production of any relevant matter.	101
(2) If the matter to be produced under division (C)(1) of	102
this section is located outside this state, the attorney general	103
may designate any representative, including any official of the	104
state in which the matter is located, to inspect the matter on	105

first domestic provider handling the voice service or text

the behalf of the attorney general. The person subpoenaed may 106 make the matter available to the attorney general at a 107 convenient location within the state or pay the reasonable and 108 necessary expenses for the attorney general or the attorney 109 general's representative to examine the matter at the place 110 where it is located, provided that those expenses shall not be 111 charged to a party that subsequently is not found to have 112 engaged in a violation of this section or any provision of a 113 federal act or rule. 114

- (3) A person subpoenaed under division (C)(1) of this 115 section may file a motion to extend the day on which the 116 subpoena is to be returned or to modify or quash the subpoena, 117 for good cause shown, in the court of common pleas of Franklin 118 county or of the county in this state in which the person 119 resides or in which the person's principal place of business is 120 located. The person may file the motion not later than twenty 121 days after the service of the subpoena. 122
- (4) A person subpoenaed under division (C)(1) of this 123 section shall comply with the terms of the subpoena unless the 124 parties agree to modify the terms of the subpoena or unless the 125 court has modified or quashed the subpoena, extended the day on 126 which the subpoena is to be returned, or issued any other order 127 with respect to the subpoena prior to the day on which the 128 subpoena is to be returned. If a person fails without lawful 129 excuse to testify or to produce relevant matter pursuant to a 130 subpoena, the attorney general may apply to the court of common 131 pleas of the county in which the person subpoenaed resides or in 132 which the person's principal place of business is located for an 133 order that compels compliance with the subpoena. 134
 - (5) If an individual subpoenaed under division (C)(1) of

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this section refuses to testify or to produce relevant matter	136
pursuant to the subpoena on the ground that the testimony or	137
matter may incriminate the individual, the attorney general may	138
request the court to order the individual to provide the	139
testimony or matter. With the exception of a prosecution for	140
perjury or a civil action for damages under division (D)(1) of	141
this section, an individual who complies with a court order to	142
provide testimony or matter, after asserting a privilege against	143
self-incrimination to which the individual is entitled by law,	144
shall not be subjected to a criminal proceeding or a civil	145
penalty or forfeiture on the basis of the testimony or matter	146
required to be disclosed or testimony or matter discovered	147
through that testimony or matter required to be disclosed.	148

- (6) In conducting an investigation under this section, the attorney general shall not publicly disclose the identity of persons, entities, merchants, sellers, or telemarketers investigated or the facts developed in the investigation unless this information has become a matter of public record in enforcement proceedings or if those being investigated have consented in writing to public disclosure.
- (7) In conducting an investigation under this section, the attorney general shall cooperate with state and local officials of other states and officials of the federal government in the administration of comparable laws and regulations.
 - (8) The attorney general may do either of the following:
- (a) During an investigation under division (C) of this

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 section, afford the person who is the subject of the

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 investigation, in a manner considered appropriate to that

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 person, an opportunity to cease and desist from any suspected

 violation of this section or any provision of a federal act or

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rule. The attorney general may suspend the investigation during	166
the period that the attorney general permits the person to cease	167
and desist from that suspected violation. The suspension of the	168
investigation or the affording of an opportunity to cease and	169
desist shall not prejudice or prohibit any further investigation	170
by the attorney general under division (C) of this section.	171

- (b) Terminate an investigation under division (C) of this 172 section upon acceptance of a written assurance of voluntary 173 compliance from a person who is suspected of a violation of this 174 section or any provision of a federal act or rule. The 175 acceptance of an assurance under division (C)(8)(b) of this 176 section may be conditioned upon an undertaking to reimburse or 177 to take other appropriate corrective action with respect to 178 identifiable telephone service subscribers who are damaged by an 179 alleged violation of this section or any provision of a federal 180 act or rule. An assurance of compliance given by a person under 181 division (C)(8)(b) of this section is not evidence of a 182 violation of this section or any provision of a federal act or 183 rule. The attorney general, at any time, may reopen an 184 investigation terminated by the acceptance of an assurance of 185 voluntary compliance, if the attorney general believes that 186 further proceedings are in the public interest. Evidence of a 187 violation of an assurance of voluntary compliance is prima-facie 188 evidence of an act or practice in violation of this section or 189 the applicable provision of a federal act or rule if the 190 evidence is presented after the violation in a civil action 191 brought under division (D)(1) of this section. An assurance of 192 voluntary compliance may be filed with the court and if approved 193 by the court, entered as a consent judgment in the action. 194
- (9) The procedures that are available to the attorney 195 general under division (C) of this section are cumulative and 196

concurrent, and the exercise of one procedure by the attorney 197 general does not preclude or require the exercise of any other 198 procedure.

- (D)(1) If, by the attorney general's own inquiries or as a 200 result of complaints or an investigation conducted under 201 division (C) of this section, the attorney general has 202 reasonable cause to believe that a person has engaged or is 203 engaging in a violation of any provision of this section or of a 204 federal act or rule, the attorney general, subject to division 205 206 (D)(3) or (4) of this section, may bring in the appropriate 207 court of common pleas of this state or in the appropriate district court of the United States, but not in both courts, a 208 civil action against the alleged violator for injunctive relief, 209 damages, and civil penalties pursuant to the federal act or 210 rule, on behalf of the residents of this state who have been 211 subjected to acts or practices in violation of this section. The 212 attorney general may bring the action under this section or 213 under the applicable federal act or rule, but the attorney 214 general shall not plead a violation of both this section and the 215 applicable federal act or rule in the action. 216
- (2) On the motion of the attorney general or on its own 217 motion, a court may impose a civil penalty of five hundred 218 dollars for each violation of the provision of this section or 219 of the federal act or rule that is the subject of the action. If 220 the court finds the defendant willfully or knowingly committed 221 the violation, the court may impose a civil penalty of one 222 thousand five hundred dollars for each violation of the 223 provision of this section or of the federal act or rules that is 224 the subject of the action. An award of damages or civil 225 penalties may be recovered under this section or under the 226 applicable federal act or rule, but an award of damages or civil 227

penalties shall not be recovered under both this section and the applicable federal act or rule.

- (3) If a civil action has been instituted by or on behalf of the federal trade commission or the federal communications commission for a violation of any provision of an applicable federal act or rule, the attorney general, during the pendency of that action, shall not institute any civil action under division (D)(1) of this section against any defendant that is named in the complaint in the civil action that has been instituted by or on behalf of the federal trade commission or the federal communications commission, whichever is applicable, for any violation that is alleged in that complaint.
- (4) If a civil action that has been instituted by or on behalf of the federal trade commission or the federal communications commission for a violation of any provision of an applicable federal act or rule affecting the residents of this state is litigated to its conclusion and the federal trade commission or the federal communications commission recovers an award of damages or civil penalties or obtains any relief under the applicable federal act or rule, the attorney general shall not institute any civil action under division (D)(1) of this section for any violation within the same time period that is alleged in the civil action that was instituted as described in division (D)(4) of this section and in which the federal trade commission or federal communications commission has recovered the damages or civil penalties or obtained the relief.
- (5) No action may be brought by the attorney general under this section for damages or a civil penalty more than five years after the occurrence of the violation.
 - (E) Any civil action that the attorney general brings in a 257

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federal court under division (D)(1) of this section shall comply	258
with the applicable provisions of the federal act or rule the	259
violation of which is the subject of the action.	260
(F) The attorney general shall deposit any civil penalties	261
that are imposed under division (D)(2) of this section to the	262
credit of the telemarketing fraud enforcement fund created under	263
section 4719.17 of the Revised Code, to be used to pay the costs	264
of the office of the attorney general in investigating any	265
violation of, and in enforcing, any federal act or rule or this	266
section or for any other purpose as set forth under section	267
4719.17 of the Revised Code.	268
(G) A violation of division (B)(1) or (2) of this section	269
that involves a consumer transaction as defined in section	270
1345.01 of the Revised Code shall be considered an unfair or	271
deceptive act or practice in violation of section 1345.02 of the	272
Revised Code. All powers and remedies available to the attorney	273
general to enforce sections 1345.01 to 1345.13 of the Revised	274
Code are available to the attorney general to enforce this	275
section.	276
Section 2. That existing section 109.87 of the Revised	277
Code is hereby repealed.	278