

Dear Chairman Huffman, Vice Chair Antani, Member Antonio and Members of the Ohio Health Committee,

My name is Cindy Ayotte I am here to support Esther's Law. Bill 58 . I am here because I am comfortable fighting for this issue because I do not fear for my mother and myself anymore. We were self pay 6000.00 a month for 15 years. I went everyday to see her for 15 years. I may have missed 25 days seeing her. I am still can not believe that knowing my Pop and I would go in everyday that she would be in the most disgusting situations. My Sweetest Mom had Frontal Lobal Dementia, it started in her late 60's .She was very mobile and could talk for the first 10 years. We had moved her to 6 different facility's ,always hoping it would be safer and better. I know if they had camera's in the hallway's , common areas , and in there room's, she probably would have not gone thru so much abuse and neglect. It would have made hopefully the caretaker's be more accountable. It would have helped family members like me not be afraid to call the facility out on what was going on ,because we had solid proof.

In the 15 year's I have picture's of the incident's that happened to her and I documented everyday. I had used the nannycam but the staff figured it out and would throw something over the camera or turn it around. I do have some disgusting incident's that happened on video. In the 15 years she had numerous brusies and cut's all over her body. She had 10 finger mark's on her where you could tell she was grabbed to firmly or jerked around. I gave her the best nutrition and vitimin's she was very healthy phisically. I was told by a hospice nurse to quite doing that I was keeping her alive to long. My Sweetpea had lot's of black eye's, fractured nose, fractured wrist, fractured knee, diaper rash because not changed enough. I would come in and there would be piles of dried feces under her chair . She was so wet from urine soaked Depend's her shirt was wet half way up her back. Lot's of UTI's ,she never had them before ,because not changed enough, she had a broken hip, 44 staples later, they did not take care of properly I finally called the surgeon to find out stapels should be removed because they were embedded in her skin, they were 13 day's past removal time. You would not believe how sick it was when they removed them with out a numbing creme. She cried and screamed every staple. I never found out where they found her or did they know what happened. No camera's to maybe see what happened. The facility is supposed to be one of the best for rehab patient's. She would walk for me and my husband every night a couple step's because so late when we got there it was not right to get her motivated and woke up. They would put residents to bed right after a 4 to 5:00 dinner, I was told it made it easier for night staff put them to bed so you don't have to really take care of them when there in bed. She t never got out of wheelchair. I was told by kind nurse that told us, Your mom is easier to take care of when she does not walk around. 6000.00 a month. Wow. We got a call , was at OSU ER. she fell. We get there she has an artery bleed on TOP of her head it was as big as a silver dollar. The er nurse said Im glad your here , it took 45 min. Your mom keep's getting up and walking around, They never told them she was dementia in memory care. She could have walked out at OSU by herself. When I asked why no aide with her the excuse was. How does aide get back and we can't have aide off the floor. I tried to put together a taxi fund and they refused. When we got her to her room her room was ripped up, blood everywhere her blind's were ripped by 2 perfect hand rip's, so she was trying to get away from someone. Her furniture was broken. If camera in room we might have seen what happened. I asked for 17 week's kindly "did anyone ever say what happened" . I was called into the

director she had the gut's to say "You love your mother to much let it go" You need a psychiatrist. In another 5 star facility she had her Middle toe removed because so infected. I was never told about any of the incident untill the removal. Again No one knew anything. I have documentation that they were aware of it, but I had to be the one to buy the neosporin numbing creme because so painful. They never cleaned it. I wonder if camera would have told us what happened to a middle toe, really I could see a end toe get caught on a wall turning a corner but not middle toe. Something bad happened. Mom had both her eye teeth broken off her plate . The dentist was shocked he said that's hard to do. It was 2 different facilities. They always complained she chewed to long. Speach therapist told me ,they wanted her to eat faster that is why she hold her lip's together when they were forcing to eat faster. The plate was expensive to fix. I got a call early in day ,your mom crawled out of bed and hurt herself bad. She had a soft rail on bed and she did not have the strength to get over the rail. When I got there 6 hour's later, she had a bump bigger than an egg on forehead and a cut on bridge of nose and temple. the facility put her glasses on the cut ,it was so dried with blood I had to soak the area to remove the glasses gently. No bandaide or blood or cleaned, Not even Tylenol I was so sad that she was in so much pain,that I own this I told nurse How sad that you would not give pain med's. So was unhappy. We did not yell or cuss them out . The next day the new young cheaper than paying a experianced director said I'm the new sheriff in this town and you are not allowed back in here. So going dailey I was not letting that happen. So I made a deal and had to pick my mom up at 8 at night in Febuary weather and drive her around 30 min while I gave her liquid. The maintenance men watched us take her , They were sad they knew better. They told me so I had made friends with them. They said if I took her I was getting kidnapping charges. I got her out in 2 week's and very sad had to bring my own police officer when I removed her. There are alot more incident's she went thru and for never having a broken bone in her life. I was mad at my self for putting her in these very disgusting 5 star facilities. This is the day she died. I have the picture's here. We found a small 5 person facility. She was only there 6 week's. The aide every day complained how hard it was to tranfer her out of wheel chair and I was asked to come in and help transfer her and other's because so hard. I said get another aide, it never happened. I got the aides that worked there in trouble they were very vocal about me giving her and others drink's. It made them have to be changed more. Well teeth were stuck up on there lip's ,they were not getting enough liquid. That Friday I was there visiting for 3 hour's. Aide was being facetious and I watched her for first time making mom drink.She was so angry she was hitting my mom under her nose that gave her a perfect circle under her nose. My Mom had so much liquid in her that she was gurgling water. When I called her nurse I left message No heroic's but please give her oxygen. The next day in the middle of a client a new nurse called and was yelling something I said Oh did you giver her oxygen He yelled "NO SHE DEAD". I was there in 15 min. She was very clean and OMG her hair was even combed. Funeral director who I have planned alot of funernal's with called and said what happened to your mom I.said she died. He pushed hard enough I said I though it did not look right. He said keep moving on this. So I took picture's to homicide detective. Not saying they murdered but what happened. She said it looked like she was dropped and drug on the carpet. If we had camera's on it would have told us. Then in 2 week's after my mom there was 2 more drop's and death . The 3rd got in to the basement and fell , he was hurt bad but did not die. I tried to get the daily chart the owner said she did not have to give them to me. I have tried for 2 year's . with no ansewer. I can not beleive when I went to Board of Health and Dept of Aging and Atty General ,nothing could be done. NO one was held accountable and corperate

facilities really got away with Abuse and Neglect. My mother and alot of other people Old and Young are treated very bad in these place's. They Need camera's to hold them accountable. For proof. The corperate run places have the attorney's and the money to stay out of trouble. Please think one day this could be you or a loved one in a facility like this,

Thank you for listening to my mom's and alot of other people's life in these facilities. Please read her obituary I tried to make people check in at least once a week on someone you know in a nursing home, especially for the people who can not talk or have no one to support what horrible situation's there in.

Sincerly Cindy Ayotte 614-746-7391