

September 30, 2021

Chairwoman Manchester, Vice Chairman Cutrona, Ranking Member Liston and members of the House Families, Aging, and Human Services Committee thank you for the opportunity to provide interested party testimony today on Sub SB 58.

My name is Madeleine Wylie, my mother struggled and had poor care before she passed away. She resided in an Assisted Living Facility.

Cameras are absolutely needed in nursing homes and assisted living facilities not only for safety, but for transparency. We have a big problem in these facilities, and it needs to get addressed. I was having problems before the lock down, but I could go check on my mom anytime 24/7. Once the lock down hit care declined rapidly.

The biggest problems at my mom's facility are that staff were not responding to the call button, medication being administered at the wrong times, and theft. My mom told me several times the aides were not coming when she pressed the call button. I was on the phone with her and asked her to press the button. An hour later they finally got to her. My mom had many falls last November and December that landed her on the hospital with head injuries, a broken nose, and massive bruising. **It kills me to think about the amount of time she lay there suffering until they found her. If I had a camera, I would have seen this and called the facility immediately.**

Her medication was supposed to be given at 8am, 12pm, and 4pm. But for some reason her 12pm meds would always be late, sometimes not given until 3pm. When it came time for her 4pm meds they were given to her anyway, even though her meds were just given an hour earlier. Theft was also a very big problem at this facility. My mom was missing jewelry, phones, cosmetics, and even her ginger ale was stolen.

We need transparency not immunity. We need cameras, our own cameras not controlled by the facility, so they won't accidentally be shut off, deleted, or told there was a glitch in the system. My mom is gone now. She did not survive the falls she had in November and December. We have cameras everywhere even in hospitals, so there is no reason we cannot have them watching our loved ones in nursing homes, and assisted living facilities.

Thank you for allowing my testimony, please contact me if you have any further questions.

Respectfully,
Madeleine Wylie
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