



**Representative Ray -**

Good afternoon – Chairman Fraizer – Vice-Chairman Hall – Ranking Member Lightbody-

Thank you so much for allowing me to testify on HB 230. This bill is a direct result of an issue experienced by one of my constituents-

Brian Hilberg from Medina sent in an application for a liquor permit just before Thanksgiving. As the weeks went by and he had not received any communication, he began calling to follow up by phone and email – with no response. I received an email from a frustrated Brian on January 31, 2021 and immediately followed up with an email to the Department of Commerce.

I did receive an immediate response from the Department of Commerce, but it was disappointing – I was told that the liquor permitting process is paper-based and the system is from the 1960's. It also stated they were opening mail from August...in February.

After a follow up call with the Department of Commerce representatives, it was discovered that the computer system was actually from 1997....which means their computer system is one year younger than my joint-sponsor on this bill, Rep. Thomas Hall. I don't know about you, but I did not even have a cell phone in 1997. I grew up in a time where you did not replace major appliances until they broke – but technological advances have come so quickly, we must replace our technology infrastructure on a reasonable schedule.

We can and should do better for our constituents. The businesses trying to invest in our economy during this very difficult time need us to be responsive to their needs and modernizing outdated



computer systems is a way we can help. An updated system would allow applicants to apply for their permits online and be able to track the application through the permitting process.

And I do not think I need to remind anyone here the problems we have experienced with the ODJFS computer systems.

I would now like to defer to my joint sponsor State. Rep Thomas Hall

**Representative Hall –**

Good afternoon Chairman Fraizer, Ranking Member Lightbody and members of the House Technology and Innovation committee thank you for the opportunity to provide sponsor testimony on HB 230.

HB 230 Will allow the Department of Administrative Services to enter into a study to provide a “Road Map” to the State Legislature for some desperately needed improvements to our current information technology systems.

Study will include-

\*State’s Management practices regarding its information technology systems and shared services.

\*The State’s processes for procuring personnel with backgrounds in cybersecurity and information technology.

\*The State’s processes for procuring information technology

\*The State’s Data Management practices.



\*An analysis of data and information silos that exist throughout the State's Information Technology services and structures.

\*The State's ability to consolidate its information technology services and structures.

\*The State's ability to improve user engagement through user input

\*An outlook of the State's ability to improve its future information technology systems, shared services and control framework.

This proposal has also been submitted as a budget amendment – not to exceed \$250,000 with the amount transferred from the Innovate Ohio fund.

This study will allow the legislature and the Department of Administrative services to understand the viability of Ohio's current IT infrastructure and practices in order to identify what improvements need to be made. The information provided by this study will be used as a strategic roadmap to improve Ohio's IT Infrastructure.

There are some additional components captured in this bill separate from the IT study.

DAS will be required to develop a strategic roadmap to consolidate application ownership of IT systems that are shared across state agencies and to migrate all systems to cloud or State of Ohio Computer Center Hosting Services.

In addition to the development of these roadmaps, the bill provides several other requirements to improve our systems.



DAS and OBM will be required to conduct an analysis to determine the average industry fee rates charged for data hosting services. Once those rates are determined, OBM shall set those fees to market rates to prevent any up charge on services to our state agencies.

DAS will also be given the task of creating and maintaining a consolidated application list of state owned software. Across the entire state of Ohio footprint.

The bill will also establish two new entities to improve our systems:

1. The Cyber-Security & Fraud Advisory Council, which has representation from all statewide offices to adopt best practices in cybersecurity and fraud prevention
2. A bi-annual advisory council is created to provide information technology system enhancements to county departments that use state-owned application software

This will allow the legislature to become a more active participant in making sure our Technology infrastructure is adequate to serve the citizens of the State of Ohio. Solicit feedback, non-partisan approach because it is centralizing.

Thank you again Chairman Fraizer and Ranking Member Lightbody and members of the House Technology Innovation committee for the opportunity to provide sponsor testimony on HB 230. My joint-sponsor and I will now welcome any questions.