



OHIO'S JOB AND FAMILY SERVICES SYSTEM

An Overview of the County Role

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County JFS Departments:

Administer over **100 programs** and **50 major funding streams.**

These 50 funding streams are balanced **over 5 different fiscal cycles.**



Oversight + Direction

Local agencies currently administer programs for three federal agencies:

U.S. Department of Health and Human Services	U.S. Department of Labor	U.S. Department of Agriculture
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Local agencies receive direction and/or oversight from:

Ohio Department of Job & Family Services	Ohio Department of Medicaid	Ohio Dept. of Administrative Services	State and Local Elected Officials
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Program Administration

Counties administer the following programs:

- Cash assistance/Ohio Works First
- Food assistance/SNAP
- Public Assistance Employment & Training
- Childcare
- County TANF programs
- Medicaid (including LTC, CHIP, and ABD)
- Adoption
- Adult Protective Services
- Child Protective Services
- Refugee Services
- Child Support Enforcement

Local Agency Organization:

- 73 county JFS departments oversee the county OhioMeansJobs center operations
 - 68 county JFS departments oversee the county public children's services agency
 - 68 county JFS departments oversee the county child support enforcement agency
- 50 agencies are “quadruple combined”

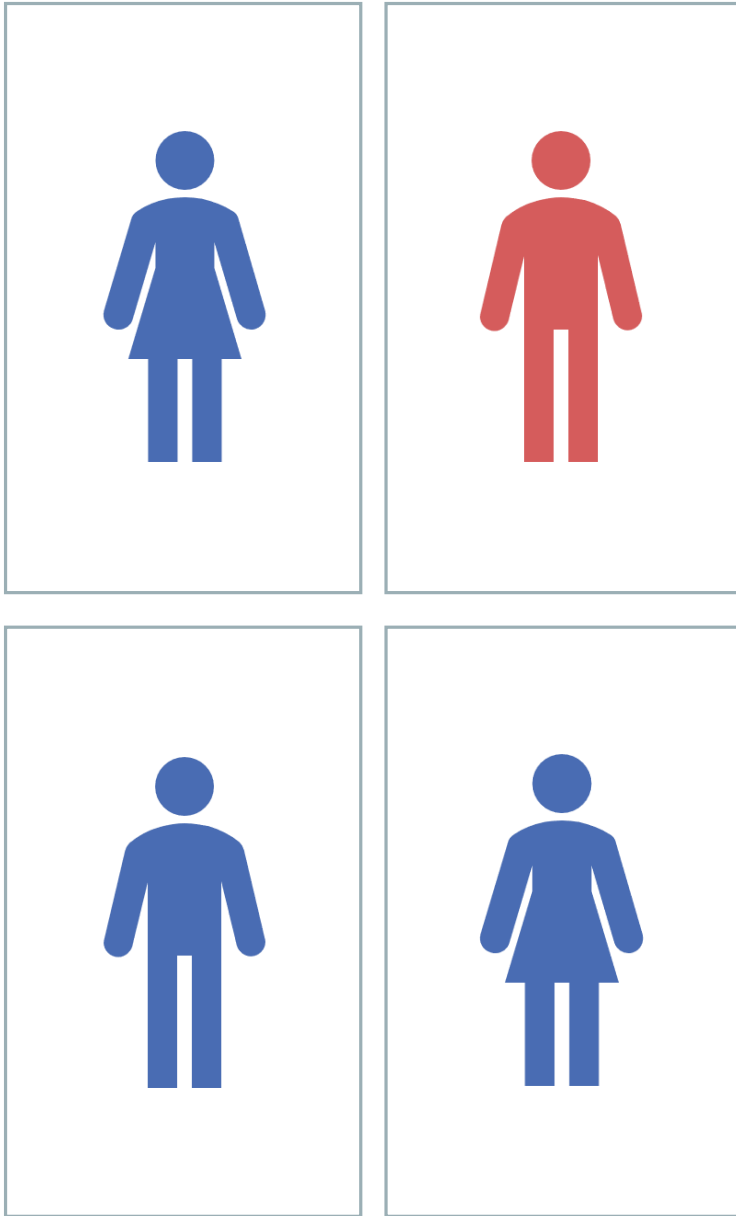
State Supervised + County Administered Government

ODJFS/ODM

- Federally Designated State Agencies
- Federal & State Law Interpretation
- IT Governance, Development & Maintenance
- Compliance Driven
- Rule Development
- Auditing and Monitoring

Local Agencies

- Provide Direct Services to Clients
- Determine Eligibility
- Direct Resources to Community
- Program Integrity
- Operationalize programs



OHIO'S COUNTY
JFS AGENCIES
ARE SERVING
1 IN 4 OHIOANS
AT ANY GIVEN
MOMENT IN TIME

THE PEOPLE WE SERVE:



The majority of working-age public assistance recipients are employed.

OUR SYSTEM IS ELIGIBILITY BASED VERSUS NEED BASED



SNAP/Medicaid/TANF Application Process = 52-58 caseworker minutes per application

SNAP/Medicaid Recertification – 37 caseworker minutes per application minutes

Medicaid Renewal – 30 caseworker minutes per application

State hearing – approximately 1 hour per hearing

**TRANSACTIONAL VS.
TRANSFORMATIONAL**

OHIO'S SYSTEM DESIGN

Perception

Don't
Need

Need

Duration

Safety
Net

Cycle

OHIO'S PROGRAM PRIORITIES

- Fraud Prevention and Control



- Benefit Bridge
- CCMEP
- Work Supports (i.e. PRC & Child Care)

ADVANCES IN TECHNOLOGY

Major Operating Systems

- Ohio Benefits – SNAP, Medicaid, TANF, *child care*
- SACWIS – child protective services
- SETS – child support enforcement
- ARIES – workforce development/WIOA
- ODAPS – adult protective services

Recent PA Service Delivery Enhancements

- Customer Service Standardization Technology: includes call centers, interactive voice response, outbound phone notifications, audio-signature, virtual hold.
- Performance reports
- Enterprise Document Management System

Current legislative efforts to bolster streamlined access to information.