

Chairman Eklund, Vice Chair Manning, Ranking Member Thomas and members of the committee:

Thank you for the opportunity to testify.

My name is Tim Smith and I work as a personal trainer. Like many Ohio entrepreneurs I have worked tirelessly to build my small business and I am proud of my accomplishments. On Monday March 16th 2020, Governor DeWine ordered all gyms and recreation facilities to be closed indefinitely.

That was 75 days ago. Since then I have been sick, had no income beside the federal stimulus of \$1200 and zero help from the state of Ohio.

I filed for unemployment under the Pandemic Unemployment Assistance on May 12th. The system requires you to prove your identity by providing one of three documents. Those were Drivers license, social security card or birth certificate. I chose birth certificate because I had it readily available.

That apparently wasn't enough, so I provided my Driver's license as well. On May 20th I received an email that explained that my social security number, street address and my name were exposed to others.

The company offered me free credit monitoring for a year. That information is out there and that is something that could and probably will affect me for the rest of my life. Especially since I have a very common name.

I became seriously concerned and purchased LifeLock that provides state of the art identity protection. I have had to spend up to an hour a day monitoring my bank account and credit card accounts.

As you can imagine, this stress has only exacerbated the stress I've been experiencing over the loss of income and future of my business.

I still haven't seen a single dollar in unemployment and have no idea when I will. Deloitte failed to protect my identity and to provide for me while they forbid me to work. They need to be held responsible for the incompetence shown with handling this system. I fear that SB 308 will let Deloitte off the hook on this matter and will leave me with no remedy for their negligence that has caused me real harm.