## As Introduced

### **134th General Assembly**

Regular Session 2021-2022 H. B. No. 422

### **Representatives Fraizer, West**

Cosponsors: Representatives Click, Creech, Ferguson, Hall, Lipps, Seitz, Stoltzfus, Ingram, Sobecki

# A BILL

То	amend section 735.29 and to enact sections	1
	701.101, 701.20, 701.21, 701.22, 701.23, 701.24,	2
	701.25, 701.26, 3745.60, 3745.61, 3745.62,	3
	3745.63, and 3745.64 of the Revised Code to	4
	limit the amount municipal corporations can	5
	recover from property owners of non-owner-	6
	occupied properties for unpaid municipal utility	7
	and other service rates and charges and to	8
	create an appeals process for improper billing	9
	of municipal services.	10

## BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF OHIO:

Section 1. That section 735.29 be amended and sections	11
701.101, 701.20, 701.21, 701.22, 701.23, 701.24, 701.25, 701.26,	12
3745.60, 3745.61, 3745.62, 3745.63, and 3745.64 of the Revised	13
Code be enacted to read as follows:	
<b>Sec. 701.101.</b> Except for amounts certified to the county	15
auditor under section 701.10 of the Revised Code, the	16
legislative authority of a municipal corporation that has	17
established a rate or charge for the disposal service described	18

in that section, which has gone unpaid, may collect it by	19
actions at law in the name of the municipal corporation from an	20
owner, tenant, or other person who is liable to pay the rents or	21
charges.	
Sec. 701.20. For purposes of sections 701.21 to 701.26 of	23
the Revised Code:	24
<u>lile Revised Code.</u>	24
(A) "Bring an action" means to bring a civil action under	25
sections 701.101, 735.29, and 743.04 of the Revised Code.	26
(B) "Certify a lien" means to certify a lien under	27
sections 701.10, 735.29, and 743.04 of the Revised Code.	28
	0.0
(C) "Dwelling unit" and "tenant" have the same meanings as	29
in section 5321.01 of the Revised Code.	30
(D) "Municipal services" means any of the following:	31
(1) Disposal services described in section 701.10 of the	32
Revised Code;	33
(2) Water services described in Chapter 743. of the	34
Revised Code.	
(E) "Municipal services provider" means any entity created	36
by the legislative authority to provide municipal services.	37
(F) "Property owner" means the person who owns the	38
residential property to which municipal services are provided	39
and all of the following apply:	40
(1) The person does not occupy the property.	41
(i) the perbon does not occupy the property.	1 1
(2) The tenant or other occupant is contractually	42
responsible to pay the charges and fees imposed for the	43
municipal services.	
(3) If the residential property consists of two or more	45

dwelling units, both of the following must be true:	46
(a) Each dwelling unit has a separate meter;	47
(b) The tenant or other occupant of each dwelling unit is	48
contractually responsible to pay the charges and fees imposed	49
for the municipal services provided to the unit in which they	50
reside.	51
(G) "Termination amount" means the amount of rates or	52
charges for municipal services that when unpaid results in the	53
termination of those services under the municipal corporation	54
regulations.	55
Sec. 701.21. Any person who contracts to receive municipal_	56
services shall be financially responsible for paying all rates,	57
fees, charges, and costs associated with the delivery of that	58
service.	59
Sec. 701.22. (A) If the legislative authority of a	60
municipal corporation attempts to certify a lien against a	61
property or brings an action due to unpaid municipal service	62
rates or charges, there is a rebuttable presumption that amounts	63
exceeding the termination amount cannot be certified as a lien,	64
or recovered by the action, against the property owner.	65
(B) The presumption may be rebutted by any of the	66
fellesing based on a general burger of the second dense.	67
following based on a preponderance of the evidence:	07
(1) The property owner agreed to pay all the unpaid rates	68
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(1) The property owner agreed to pay all the unpaid rates and charges, after having been given notice of the delinquent	68 69
(1) The property owner agreed to pay all the unpaid rates and charges, after having been given notice of the delinquent amount.	68 69 70

protocol for terminating service for delinquent customers.	74
(4) Any other evidence demonstrating that the municipal	75
corporation mitigated the amount of unpaid rates and charges	76
before proceeding against the property owner.	77
(C) This section does not abridge or eliminate any cause	78
of action that the municipal corporation may have against the	79
tenant personally, or other person liable to pay the unpaid	80
rents or charges.	81
Sec. 701.23. (A) The legislative authority of a municipal	82
corporation may establish a tenant reinstatement fee for	83
municipal services.	84
(B) A tenant reinstatement fee may be applied if the	85
tenant requests to reestablish municipal services after such	86
services have been terminated by the municipal service provider	87
or the tenant.	88
Sec. 701.24. The legislative authority of a municipal_	89
corporation may track any unpaid rates or charges owed by a	90
person for any municipal services between residential properties	91
if both of the following are true:	92
(A) A person who contracted for municipal services	93
currently has a debit or credit regarding the municipal services	94
provided to the person;	95
(B) Municipal services provided to that person have been	96
terminated at one residential property and have been established	97
at another residential property.	98
Sec. 701.25. The legislative authority of a municipal_	99
corporation may access and review the billing details and	100
histories of any person who contracts to receive municipal	101

services for the purpose of identifying and tracking unpaid	102
rates or charges.	103
Sec. 701.26. (A) Any person who believes that they have	104
been improperly billed for municipal services may file a	105
complaint with the municipal services provider.	106
(B)(1) A municipal services provider must establish a	107
method for persons receiving municipal services to make an	
improper billing complaint.	109
(2) A municipal services provider must investigate every	110
complaint received.	111
(3) All complaints shall be resolved within ten business	112
days. If the municipal services provider is unable to resolve	113
the complaint within ten business days, the municipal services	114
provider shall provide the person who filed the complaint with a	115
status report every five business days following the initial	116
period.	117
(C) If the complaint is not resolved to the satisfaction	118
of the complaining party, the complaining party may appeal the	119
matter to the environmental protection billing appeals board	120
under section 3745.61 of the Revised Code, if the amount in	121
dispute is equal to or greater than three hundred dollars.	122
Sec. 735.29. (A) The board of trustees of public affairs	123
appointed under section 735.28 of the Revised Code shall manage,	124
conduct, and control the waterworks, electric light plants,	125
artificial or natural gas plants, or other similar public	126
utilities, furnish supplies of water, electricity, or gas,	127
collect all water, electric, and gas rents or charges, and	128
appoint necessary officers, employees, and agents.	129

(B) The board may make such bylaws and rules as it 130

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determines to be necessary for the safe, economical, and131efficient management and protection of such works, plants, and132public utilities. These bylaws and rules, when not repugnant to133municipal ordinances or to the constitution or laws of this134state, shall have the same validity as ordinances.135

(C) For the purpose of paying the expenses of conducting 136 and managing such waterworks, plants, and public utilities or of 137 making necessary additions thereto and extensions and repairs 138 thereon, the board may assess a water rent or charge, or a 139 light, power, gas, or utility rent, of sufficient amount, and in 140 such manner as it determines to be most equitable, upon all 141 tenements and premises supplied therewith. When such rents, 142 except water rents and charges, are not paid when due, the board 143 may certify do either or both of the following: 144

(1) Certify them to the county auditor to be placed on the duplicate and collected as other village taxes, or it may collect;

(2) Collect them by actions at law in the name of the148village from an owner, tenant, or other person who is liable to149pay the rents or charges.150

(D) When water rents or charges are not paid when due, the 151 board may do either or both of the following: 152

(A) (1) Certify them, together with any penalties, to the153county auditor. The county auditor shall place the certified154amount on the real property tax list and duplicate against the155property served by the connection if he the auditor also156receives from the board additional certification that the unpaid157rents or charges have arisen pursuant to a service contract made158directly with an owner who occupies the property served.159

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The amount placed on the tax list and duplicate shall be a 160 lien on the property served from the date placed on the list and 161 duplicate and shall be collected in the same manner as other 162 taxes, except that, notwithstanding section 323.15 of the 163 Revised Code, a county treasurer shall accept a payment in such 164 amount when separately tendered as payment for the full amount 165 of such unpaid water rents or charges and associated penalties. 166 The lien shall be released immediately upon payment in full of 167 the certified amount. Any amounts collected by the county 168 treasurer under this division shall be placed for immediate 169 distribution to the village, in the appropriate distinct fund 170 established for water rents and charges. 171

(B) (2) Collect them by actions at law in the name of the village from an owner, tenant, or other person who is liable to pay the rents or charges.

(E) The board shall have the same powers and perform the 175 same duties as are provided in sections 743.01, 743.05 to 176 743.07, 743.10, 743.11, 743.18, 743.24, and 735.05 to 735.09 of 177 the Revised Code, and all powers and duties relating to 178 waterworks in any of such sections shall extend to and include 179 electric light, power, and gas plants, and such other similar 180 public utilities, and such board shall have such other duties as 181 are prescribed by law or ordinance not inconsistent herewith. 182

(F) Each board that assesses water rents or charges shall 183 determine the actual amount of rents due based upon an actual 184 reading of each customer's meter at least once in each threemonth period, and at least quarterly the board shall render a 186 bill for the actual amount shown by the meter reading to be due, 187 except estimated bills may be rendered if access to a customer's 188 meter was unobtainable for a timely reading. Each board that 189

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assesses water rents or charges shall establish procedures 190 providing fair and reasonable opportunity for resolution of 191 billing disputes. 192 (G) When property to which water service is provided is 193 about to be sold, any party to the sale or his any party's agent 194 may request the board to read the meter at that property and to 195 render within ten days following the date on which the request 196 is made, a final bill for all outstanding rents and charges for 197 water service. Such a request shall be made at least fourteen 198 days prior to the transfer of the title of such property. 199 (H) At any time prior to a certification under division 200 (A) (D) (1) of this section, the board shall accept any partial 201 payment of unpaid water rents or charges, in the amount of ten 202 dollars or more. 203 Sec. 3745.60. For the purposes of sections 3745.61 to 204 205 3745.64 of the Revised Code: (A) "Municipal services," "municipal services provider," 206 and "property owner" have the same meanings as in section 701.20 207 of the Revised Code. 208 (B) "Tenant" has the same meaning as in section 5321.01 of 209 the Revised Code. 210 Sec. 3745.61. (A) There is hereby created the billing 211 appeals board within the environmental protection agency. 212 (B) The board shall hear appeals regarding improper 213 billing complaints for municipal services if all of the 214 following apply: 215 (1) The complainant has previously filed an improper 216 billing complaint with a municipal service provider. 217

(2) The complaint has not been resolved to the	218
satisfaction of the complainant.	
(3) The amount in dispute is equal to or exceeds three	220
hundred dollars.	221
(C) The board shall hear appeals from property owners in	222
cases where a tenant who is financially responsible for paying	223
for municipal services failed to make payment for such and the	224
property owner was held responsible as a result.	225
Sec. 3745.62. In accordance with Chapter 119. of the	226
Revised Code, the director of environmental protection shall	227
adopt rules regarding the billing appeals board, including the	228
following:	229
(A) The composition of the board, which shall include	230
either three or five members, appointed by the director of the	231
agency;	232
(B) A procedure by which complaints will be evaluated, to	233
determine whether a hearing is warranted;	234
(C) Hearing procedures and processes;	235
(D) Standards by which the board will make decisions	236
resolving complaints.	237
Sec. 3745.63. The environmental protection agency shall_	238
create a hotline to do the following:	239
(A) Allow a person to file an appeal regarding an improper	240
billing complaint for municipal services.	241
(B) To provide information regarding filing an appeal	242
regarding an improper billing complaint, the appeals process,	243
and other related information.	

Sec. 3745.64. In connection with an appeal made to the	245
billing appeals board, the board may access and review the	246
billing details and histories of a person who contracts to	247
receive municipal services for the purposes of identifying	248
unpaid rates or charges.	249
Section 2. That existing section 735.29 of the Revised	250
Code is hereby repealed.	251