

02/08/2022

To the Ohio Senate,

I am writing to you regarding SB144 and I am asking for your support. I have been a call center employee with ATT for almost 19 years. Keeping call center jobs in the US, and more specifically Ohio, is vitally important to the middle class. The enhanced wages and benefits allow hard working families to maintain a great quality of life and give back to their communities. Not only does the loss of these jobs effect the employees but it also directly impacts the customers. Every day I hear customer complaints because of the service or lack there of that they get from overseas reps. The impact of sending jobs overseas causes a ripple effect felt far and wide. Please hear our voices and support the Ohio call center bill. Help us keep Ohio strong and not only maintain the jobs we have but set up the tools to bring more jobs back to Ohio. Thank you for your time.

Erin Walling