

Sub. S. B. No. 40
As Passed by the Senate

_____ moved to amend as follows:

In line 1 of the title, after "To" insert "amend sections 1751.85, 1
1753.09, 3901.21, 3923.86, 3963.01, 3963.02, 3963.03, and 4715.30 and to" 2

In line 3 of the title, after "Compact" insert "and to address 3
limitations imposed by health insurers on dental care services" 4

In line 4, after "That" insert "sections 1751.85, 1753.09, 3901.21, 5
3923.86, 3963.01, 3963.02, 3963.03, and 4715.30 be amended and" 6

After line 5, insert: 7

"Sec. 1751.85. (A) As used in this section, "covered 8
dental services," "covered vision services," "dental care 9
provider," "vision care materials," and "vision care provider" 10
have the same meanings as in section 3963.01 of the Revised 11
Code. 12

(B) A health insuring corporation shall provide the 13
information required in this division to all enrollees receiving 14
coverage under an individual or group health insuring 15
corporation policy, contract, or agreement ~~providing coverage~~ 16
for vision care services ~~or,~~ vision care materials, or dental 17



care services. The information shall be in a conspicuous format, 18
shall be easily accessible to enrollees, and shall do all of the 19
following: 20

(1) ~~Include~~ For vision care coverage, include the 21
following statement: 22

"IMPORTANT: If you opt to receive vision care services or 23
vision care materials that are not covered benefits under this 24
plan, a participating vision care provider may charge you his or 25
her normal fee for such services or materials. Prior to 26
providing you with vision care services or vision care materials 27
that are not covered benefits, the vision care provider will 28
provide you with an estimated cost for each service or material 29
upon your request." 30

(2) For dental care coverage, include the following 31
statement: 32

"IMPORTANT: If you opt to receive dental care services 33
that are not covered benefits under this plan, a participating 34
dental care provider may charge you his or her normal fee for 35
such services. Prior to providing you with dental care services 36
that are not covered benefits, the dental care provider will 37
provide you with an estimated cost for each service." 38

(3) Disclose any business interest the health insuring 39
corporation has in a source or supplier of vision care 40
materials; 41

~~(3)~~ (4) Include an explanation that the enrollee may incur 42
out-of-pocket expenses as a result of the purchase of vision 43
care services ~~or,~~ vision care materials, or dental care services 44
that are not covered ~~vision services~~. The explanation shall be 45
communicated in a manner and format similar to how the health 46

insuring corporation provides an enrollee with information on 47
coverage levels and out-of-pocket expenses that may be incurred 48
by the enrollee under the policy, contract, or agreement when 49
purchasing out-of-network vision care services ~~or,~~ vision care 50
materials, or dental care services. 51

(C) A pattern of continuous or repeated violations of this 52
section is an unfair and deceptive act or practice in the 53
business of insurance under sections 3901.19 to 3901.26 of the 54
Revised Code. 55

Sec. 1753.09. (A) Except as provided in division (D) of 56
this section, prior to terminating the participation of a 57
provider on the basis of the participating provider's failure to 58
meet the health insuring corporation's standards for quality or 59
utilization in the delivery of health care services, a health 60
insuring corporation shall give the participating provider 61
notice of the reason or reasons for its decision to terminate 62
the provider's participation and an opportunity to take 63
corrective action. The health insuring corporation shall develop 64
a performance improvement plan in conjunction with the 65
participating provider. If after being afforded the opportunity 66
to comply with the performance improvement plan, the 67
participating provider fails to do so, the health insuring 68
corporation may terminate the participation of the provider. 69

(B) (1) A participating provider whose participation has 70
been terminated under division (A) of this section may appeal 71
the termination to the appropriate medical director of the 72
health insuring corporation. The medical director shall give the 73
participating provider an opportunity to discuss with the 74
medical director the reason or reasons for the termination. 75

(2) If a satisfactory resolution of a participating 76

provider's appeal cannot be reached under division (B) (1) of 77
 this section, the participating provider may appeal the 78
 termination to a panel composed of participating providers who 79
 have comparable or higher levels of education and training than 80
 the participating provider making the appeal. A representative 81
 of the participating provider's specialty shall be a member of 82
 the panel, if possible. This panel shall hold a hearing, and 83
 shall render its recommendation in the appeal within thirty days 84
 after holding the hearing. The recommendation shall be presented 85
 to the medical director and to the participating provider. 86

(3) The medical director shall review and consider the 87
 panel's recommendation before making a decision. The decision 88
 rendered by the medical director shall be final. 89

(C) A provider's status as a participating provider shall 90
 remain in effect during the appeal process set forth in division 91
 (B) of this section unless the termination was based on any of 92
 the reasons listed in division (D) of this section. 93

(D) Notwithstanding division (A) of this section, a 94
 provider's participation may be immediately terminated if the 95
 participating provider's conduct presents an imminent risk of 96
 harm to an enrollee or enrollees; or if there has occurred 97
 unacceptable quality of care, fraud, patient abuse, loss of 98
 clinical privileges, loss of professional liability coverage, 99
 incompetence, or loss of authority to practice in the 100
 participating provider's field; or if a governmental action has 101
 impaired the participating provider's ability to practice. 102

(E) Divisions (A) to (D) of this section apply only to 103
 providers who are natural persons. 104

(F) (1) Nothing in this section prohibits a health insuring 105

corporation from rejecting a provider's application for 106
participation, or from terminating a participating provider's 107
contract, if the health insuring corporation determines that the 108
health care needs of its enrollees are being met and no need 109
exists for the provider's or participating provider's services. 110

(2) Nothing in this section shall be construed as 111
prohibiting a health insuring corporation from terminating a 112
participating provider who does not meet the terms and 113
conditions of the participating provider's contract. 114

(3) Nothing in this section shall be construed as 115
prohibiting a health insuring corporation from terminating a 116
participating provider's contract pursuant to any provision of 117
the contract described in division ~~(F) (2)~~ (G) (2) of section 118
3963.02 of the Revised Code, except that, notwithstanding any 119
provision of a contract described in that division, this section 120
applies to the termination of a participating provider's 121
contract for any of the causes described in divisions (A), (D), 122
and (F) (1) and (2) of this section. 123

(G) The superintendent of insurance may adopt rules as 124
necessary to implement and enforce sections 1753.06, 1753.07, 125
and 1753.09 of the Revised Code. Such rules shall be adopted in 126
accordance with Chapter 119. of the Revised Code. 127

Sec. 3901.21. The following are hereby defined as unfair 128
and deceptive acts or practices in the business of insurance: 129

(A) Making, issuing, circulating, or causing or permitting 130
to be made, issued, or circulated, or preparing with intent to 131
so use, any estimate, illustration, circular, or statement 132
misrepresenting the terms of any policy issued or to be issued 133
or the benefits or advantages promised thereby or the dividends 134

or share of the surplus to be received thereon, or making any 135
false or misleading statements as to the dividends or share of 136
surplus previously paid on similar policies, or making any 137
misleading representation or any misrepresentation as to the 138
financial condition of any insurer as shown by the last 139
preceding verified statement made by it to the insurance 140
department of this state, or as to the legal reserve system upon 141
which any life insurer operates, or using any name or title of 142
any policy or class of policies misrepresenting the true nature 143
thereof, or making any misrepresentation or incomplete 144
comparison to any person for the purpose of inducing or tending 145
to induce such person to purchase, amend, lapse, forfeit, 146
change, or surrender insurance. 147

Any written statement concerning the premiums for a policy 148
which refers to the net cost after credit for an assumed 149
dividend, without an accurate written statement of the gross 150
premiums, cash values, and dividends based on the insurer's 151
current dividend scale, which are used to compute the net cost 152
for such policy, and a prominent warning that the rate of 153
dividend is not guaranteed, is a misrepresentation for the 154
purposes of this division. 155

(B) Making, publishing, disseminating, circulating, or 156
placing before the public or causing, directly or indirectly, to 157
be made, published, disseminated, circulated, or placed before 158
the public, in a newspaper, magazine, or other publication, or 159
in the form of a notice, circular, pamphlet, letter, or poster, 160
or over any radio station, or in any other way, or preparing 161
with intent to so use, an advertisement, announcement, or 162
statement containing any assertion, representation, or 163
statement, with respect to the business of insurance or with 164
respect to any person in the conduct of the person's insurance 165

business, which is untrue, deceptive, or misleading. 166

(C) Making, publishing, disseminating, or circulating, 167
directly or indirectly, or aiding, abetting, or encouraging the 168
making, publishing, disseminating, or circulating, or preparing 169
with intent to so use, any statement, pamphlet, circular, 170
article, or literature, which is false as to the financial 171
condition of an insurer and which is calculated to injure any 172
person engaged in the business of insurance. 173

(D) Filing with any supervisory or other public official, 174
or making, publishing, disseminating, circulating, or delivering 175
to any person, or placing before the public, or causing directly 176
or indirectly to be made, published, disseminated, circulated, 177
delivered to any person, or placed before the public, any false 178
statement of financial condition of an insurer. 179

Making any false entry in any book, report, or statement 180
of any insurer with intent to deceive any agent or examiner 181
lawfully appointed to examine into its condition or into any of 182
its affairs, or any public official to whom such insurer is 183
required by law to report, or who has authority by law to 184
examine into its condition or into any of its affairs, or, with 185
like intent, willfully omitting to make a true entry of any 186
material fact pertaining to the business of such insurer in any 187
book, report, or statement of such insurer, or mutilating, 188
destroying, suppressing, withholding, or concealing any of its 189
records. 190

(E) Issuing or delivering or permitting agents, officers, 191
or employees to issue or deliver agency company stock or other 192
capital stock or benefit certificates or shares in any common- 193
law corporation or securities or any special or advisory board 194
contracts or other contracts of any kind promising returns and 195

profits as an inducement to insurance. 196

(F) Except as provided in section 3901.213 of the Revised 197
Code, making or permitting any unfair discrimination among 198
individuals of the same class and equal expectation of life in 199
the rates charged for any contract of life insurance or of life 200
annuity or in the dividends or other benefits payable thereon, 201
or in any other of the terms and conditions of such contract. 202

(G) (1) Except as otherwise expressly provided by law, 203
including as provided in section 3901.213 of the Revised Code, 204
knowingly permitting or offering to make or making any contract 205
of life insurance, life annuity or accident and health 206
insurance, or agreement as to such contract other than as 207
plainly expressed in the contract issued thereon, or paying or 208
allowing, or giving or offering to pay, allow, or give, directly 209
or indirectly, as inducement to such insurance, or annuity, any 210
rebate of premiums payable on the contract, or any special favor 211
or advantage in the dividends or other benefits thereon, or any 212
valuable consideration or inducement whatever not specified in 213
the contract; or giving, or selling, or purchasing, or offering 214
to give, sell, or purchase, as inducement to such insurance or 215
annuity or in connection therewith, any stocks, bonds, or other 216
securities, or other obligations of any insurance company or 217
other corporation, association, or partnership, or any dividends 218
or profits accrued thereon, or anything of value whatsoever not 219
specified in the contract. 220

(2) An insurer, producer, or representative of either 221
shall not offer or provide insurance as an inducement to the 222
purchase of another policy of insurance and shall not use the 223
words "free" or "no cost," or words of similar import, to such 224
effect in an advertisement. 225

(H) Making, issuing, circulating, or causing or permitting	226
to be made, issued, or circulated, or preparing with intent to	227
so use, any statement to the effect that a policy of life	228
insurance is, is the equivalent of, or represents shares of	229
capital stock or any rights or options to subscribe for or	230
otherwise acquire any such shares in the life insurance company	231
issuing that policy or any other company.	232
(I) Making, issuing, circulating, or causing or permitting	233
to be made, issued or circulated, or preparing with intent to so	234
issue, any statement to the effect that payments to a	235
policyholder of the principal amounts of a pure endowment are	236
other than payments of a specific benefit for which specific	237
premiums have been paid.	238
(J) Making, issuing, circulating, or causing or permitting	239
to be made, issued, or circulated, or preparing with intent to	240
so use, any statement to the effect that any insurance company	241
was required to change a policy form or related material to	242
comply with Title XXXIX of the Revised Code or any regulation of	243
the superintendent of insurance, for the purpose of inducing or	244
intending to induce any policyholder or prospective policyholder	245
to purchase, amend, lapse, forfeit, change, or surrender	246
insurance.	247
(K) Aiding or abetting another to violate this section.	248
(L) Refusing to issue any policy of insurance, or	249
canceling or declining to renew such policy because of the sex	250
or marital status of the applicant, prospective insured,	251
insured, or policyholder.	252
(M) Making or permitting any unfair discrimination between	253
individuals of the same class and of essentially the same hazard	254

in the amount of premium, policy fees, or rates charged for any 255
policy or contract of insurance, other than life insurance, or 256
in the benefits payable thereunder, or in underwriting standards 257
and practices or eligibility requirements, or in any of the 258
terms or conditions of such contract, or in any other manner 259
whatever. 260

(N) Refusing to make available disability income insurance 261
solely because the applicant's principal occupation is that of 262
managing a household. 263

(O) Refusing, when offering maternity benefits under any 264
individual or group sickness and accident insurance policy, to 265
make maternity benefits available to the policyholder for the 266
individual or individuals to be covered under any comparable 267
policy to be issued for delivery in this state, including family 268
members if the policy otherwise provides coverage for family 269
members. Nothing in this division shall be construed to prohibit 270
an insurer from imposing a reasonable waiting period for such 271
benefits under an individual sickness and accident insurance 272
policy issued to an individual who is not a federally eligible 273
individual or a nonemployer-related group sickness and accident 274
insurance policy, but in no event shall such waiting period 275
exceed two hundred seventy days. 276

For purposes of division (O) of this section, "federally 277
eligible individual" means an eligible individual as defined in 278
45 C.F.R. 148.103. 279

(P) Using, or permitting to be used, a pattern settlement 280
as the basis of any offer of settlement. As used in this 281
division, "pattern settlement" means a method by which liability 282
is routinely imputed to a claimant without an investigation of 283
the particular occurrence upon which the claim is based and by 284

using a predetermined formula for the assignment of liability 285
arising out of occurrences of a similar nature. Nothing in this 286
division shall be construed to prohibit an insurer from 287
determining a claimant's liability by applying formulas or 288
guidelines to the facts and circumstances disclosed by the 289
insurer's investigation of the particular occurrence upon which 290
a claim is based. 291

(Q) Refusing to insure, or refusing to continue to insure, 292
or limiting the amount, extent, or kind of life or sickness and 293
accident insurance or annuity coverage available to an 294
individual, or charging an individual a different rate for the 295
same coverage solely because of blindness or partial blindness. 296
With respect to all other conditions, including the underlying 297
cause of blindness or partial blindness, persons who are blind 298
or partially blind shall be subject to the same standards of 299
sound actuarial principles or actual or reasonably anticipated 300
actuarial experience as are sighted persons. Refusal to insure 301
includes, but is not limited to, denial by an insurer of 302
disability insurance coverage on the grounds that the policy 303
defines "disability" as being presumed in the event that the 304
eyesight of the insured is lost. However, an insurer may exclude 305
from coverage disabilities consisting solely of blindness or 306
partial blindness when such conditions existed at the time the 307
policy was issued. To the extent that the provisions of this 308
division may appear to conflict with any provision of section 309
3999.16 of the Revised Code, this division applies. 310

(R) (1) Directly or indirectly offering to sell, selling, 311
or delivering, issuing for delivery, renewing, or using or 312
otherwise marketing any policy of insurance or insurance product 313
in connection with or in any way related to the grant of a 314
student loan guaranteed in whole or in part by an agency or 315

commission of this state or the United States, except insurance 316
that is required under federal or state law as a condition for 317
obtaining such a loan and the premium for which is included in 318
the fees and charges applicable to the loan; or, in the case of 319
an insurer or insurance agent, knowingly permitting any lender 320
making such loans to engage in such acts or practices in 321
connection with the insurer's or agent's insurance business. 322

(2) Except in the case of a violation of division (G) of 323
this section, division (R) (1) of this section does not apply to 324
either of the following: 325

(a) Acts or practices of an insurer, its agents, 326
representatives, or employees in connection with the grant of a 327
guaranteed student loan to its insured or the insured's spouse 328
or dependent children where such acts or practices take place 329
more than ninety days after the effective date of the insurance; 330

(b) Acts or practices of an insurer, its agents, 331
representatives, or employees in connection with the 332
solicitation, processing, or issuance of an insurance policy or 333
product covering the student loan borrower or the borrower's 334
spouse or dependent children, where such acts or practices take 335
place more than one hundred eighty days after the date on which 336
the borrower is notified that the student loan was approved. 337

(S) Denying coverage, under any health insurance or health 338
care policy, contract, or plan providing family coverage, to any 339
natural or adopted child of the named insured or subscriber 340
solely on the basis that the child does not reside in the 341
household of the named insured or subscriber. 342

(T) (1) Using any underwriting standard or engaging in any 343
other act or practice that, directly or indirectly, due solely 344

to any health status-related factor in relation to one or more	345
individuals, does either of the following:	346
(a) Terminates or fails to renew an existing individual	347
policy, contract, or plan of health benefits, or a health	348
benefit plan issued to an employer, for which an individual	349
would otherwise be eligible;	350
(b) With respect to a health benefit plan issued to an	351
employer, excludes or causes the exclusion of an individual from	352
coverage under an existing employer-provided policy, contract,	353
or plan of health benefits.	354
(2) The superintendent of insurance may adopt rules in	355
accordance with Chapter 119. of the Revised Code for purposes of	356
implementing division (T)(1) of this section.	357
(3) For purposes of division (T)(1) of this section,	358
"health status-related factor" means any of the following:	359
(a) Health status;	360
(b) Medical condition, including both physical and mental	361
illnesses;	362
(c) Claims experience;	363
(d) Receipt of health care;	364
(e) Medical history;	365
(f) Genetic information;	366
(g) Evidence of insurability, including conditions arising	367
out of acts of domestic violence;	368
(h) Disability.	369
(U) With respect to a health benefit plan issued to a	370

small employer, as those terms are defined in section 3924.01 of 371
the Revised Code, negligently or willfully placing coverage for 372
adverse risks with a certain carrier, as defined in section 373
3924.01 of the Revised Code. 374

(V) Using any program, scheme, device, or other unfair act 375
or practice that, directly or indirectly, causes or results in 376
the placing of coverage for adverse risks with another carrier, 377
as defined in section 3924.01 of the Revised Code. 378

(W) Failing to comply with section 3923.23, 3923.231, 379
3923.232, 3923.233, or 3923.234 of the Revised Code by engaging 380
in any unfair, discriminatory reimbursement practice. 381

(X) Intentionally establishing an unfair premium for, or 382
misrepresenting the cost of, any insurance policy financed under 383
a premium finance agreement of an insurance premium finance 384
company. 385

(Y) (1) (a) Limiting coverage under, refusing to issue, 386
canceling, or refusing to renew, any individual policy or 387
contract of life insurance, or limiting coverage under or 388
refusing to issue any individual policy or contract of health 389
insurance, for the reason that the insured or applicant for 390
insurance is or has been a victim of domestic violence; 391

(b) Adding a surcharge or rating factor to a premium of 392
any individual policy or contract of life or health insurance 393
for the reason that the insured or applicant for insurance is or 394
has been a victim of domestic violence; 395

(c) Denying coverage under, or limiting coverage under, 396
any policy or contract of life or health insurance, for the 397
reason that a claim under the policy or contract arises from an 398
incident of domestic violence; 399

(d) Inquiring, directly or indirectly, of an insured 400
under, or of an applicant for, a policy or contract of life or 401
health insurance, as to whether the insured or applicant is or 402
has been a victim of domestic violence, or inquiring as to 403
whether the insured or applicant has sought shelter or 404
protection from domestic violence or has sought medical or 405
psychological treatment as a victim of domestic violence. 406

(2) Nothing in division (Y) (1) of this section shall be 407
construed to prohibit an insurer from inquiring as to, or from 408
underwriting or rating a risk on the basis of, a person's 409
physical or mental condition, even if the condition has been 410
caused by domestic violence, provided that all of the following 411
apply: 412

(a) The insurer routinely considers the condition in 413
underwriting or in rating risks, and does so in the same manner 414
for a victim of domestic violence as for an insured or applicant 415
who is not a victim of domestic violence; 416

(b) The insurer does not refuse to issue any policy or 417
contract of life or health insurance or cancel or refuse to 418
renew any policy or contract of life insurance, solely on the 419
basis of the condition, except where such refusal to issue, 420
cancellation, or refusal to renew is based on sound actuarial 421
principles or is related to actual or reasonably anticipated 422
experience; 423

(c) The insurer does not consider a person's status as 424
being or as having been a victim of domestic violence, in 425
itself, to be a physical or mental condition; 426

(d) The underwriting or rating of a risk on the basis of 427
the condition is not used to evade the intent of division (Y) (1) 428

of this section, or of any other provision of the Revised Code. 429

(3) (a) Nothing in division (Y) (1) of this section shall be 430
construed to prohibit an insurer from refusing to issue a policy 431
or contract of life insurance insuring the life of a person who 432
is or has been a victim of domestic violence if the person who 433
committed the act of domestic violence is the applicant for the 434
insurance or would be the owner of the insurance policy or 435
contract. 436

(b) Nothing in division (Y) (2) of this section shall be 437
construed to permit an insurer to cancel or refuse to renew any 438
policy or contract of health insurance in violation of the 439
"Health Insurance Portability and Accountability Act of 1996," 440
110 Stat. 1955, 42 U.S.C.A. 300gg-41(b), as amended, or in a 441
manner that violates or is inconsistent with any provision of 442
the Revised Code that implements the "Health Insurance 443
Portability and Accountability Act of 1996." 444

(4) An insurer is immune from any civil or criminal 445
liability that otherwise might be incurred or imposed as a 446
result of any action taken by the insurer to comply with 447
division (Y) of this section. 448

(5) As used in division (Y) of this section, "domestic 449
violence" means any of the following acts: 450

(a) Knowingly causing or attempting to cause physical harm 451
to a family or household member; 452

(b) Recklessly causing serious physical harm to a family 453
or household member; 454

(c) Knowingly causing, by threat of force, a family or 455
household member to believe that the person will cause imminent 456

physical harm to the family or household member. 457

For the purpose of division (Y) (5) of this section, 458
"family or household member" has the same meaning as in section 459
2919.25 of the Revised Code. 460

Nothing in division (Y) (5) of this section shall be 461
construed to require, as a condition to the application of 462
division (Y) of this section, that the act described in division 463
(Y) (5) of this section be the basis of a criminal prosecution. 464

(Z) Disclosing a coroner's records by an insurer in 465
violation of section 313.10 of the Revised Code. 466

(AA) Making, issuing, circulating, or causing or 467
permitting to be made, issued, or circulated any statement or 468
representation that a life insurance policy or annuity is a 469
contract for the purchase of funeral goods or services. 470

(BB) With respect to a health care contract as defined in 471
section 3963.01 of the Revised Code that covers vision or dental 472
services, as defined in that section, including any of the 473
contract terms prohibited under or failing to make the 474
disclosures required under division (E) or (F) of section 475
3963.02 of the Revised Code. 476

(CC) With respect to private passenger automobile 477
insurance, charging premium rates that are excessive, 478
inadequate, or unfairly discriminatory, pursuant to division (D) 479
of section 3937.02 of the Revised Code, based solely on the 480
location of the residence of the insured. 481

The enumeration in sections 3901.19 to 3901.26 of the 482
Revised Code of specific unfair or deceptive acts or practices 483
in the business of insurance is not exclusive or restrictive or 484

intended to limit the powers of the superintendent of insurance 485
to adopt rules to implement this section, or to take action 486
under other sections of the Revised Code. 487

This section does not prohibit the sale of shares of any 488
investment company registered under the "Investment Company Act 489
of 1940," 54 Stat. 789, 15 U.S.C.A. 80a-1, as amended, or any 490
policies, annuities, or other contracts described in section 491
3907.15 of the Revised Code. 492

As used in this section, "estimate," "statement," 493
"representation," "misrepresentation," "advertisement," or 494
"announcement" includes oral or written occurrences. 495

Sec. 3923.86. (A) As used in this section, "covered 496
dental services," "covered vision services," "dental care 497
provider," "vision care materials," and "vision care provider" 498
have the same meanings as in section 3963.01 of the Revised 499
Code. 500

(B) A sickness and accident insurer or public employee 501
benefit plan shall provide the information required in this 502
division to all insured individuals receiving coverage under an 503
individual or group policy of sickness and accident insurance or 504
public employee benefit plan ~~providing coverage for vision care~~ 505
~~services or, vision care materials, or dental care services.~~ The 506
information shall be in a conspicuous format, shall be easily 507
accessible to insured individuals, and shall do all of the 508
following: 509

(1) ~~Include~~ For vision care coverage, include the 510
following statement: 511

"IMPORTANT: If you opt to receive vision care services or 512
vision care materials that are not covered benefits under this 513

plan, a participating vision care provider may charge you his or 514
her normal fee for such services or materials. Prior to 515
providing you with vision care services or vision care materials 516
that are not covered benefits, the vision care provider will 517
provide you with an estimated cost for each service or material 518
upon your request." 519

(2) For dental care coverage, include the following 520
statement: 521

"IMPORTANT: If you opt to receive dental care services 522
that are not covered benefits under this plan, a participating 523
dental care provider may charge you his or her normal fee for 524
such services. Prior to providing you with dental care services 525
that are not covered benefits, the dental care provider will 526
provide you with an estimated cost for each service." 527

(3) Disclose any business interest the insurer or plan has 528
in a source or supplier of vision care materials; 529

~~(3)~~ (4) Include an explanation that the insured individual 530
may incur out-of-pocket expenses as a result of the purchase of 531
vision care services ~~or, vision care materials, or dental care~~ 532
services ~~that are not covered vision services.~~ The explanation 533
shall be communicated in a manner and format similar to how the 534
insurer or plan provides an insured individual with information 535
on coverage levels and out-of-pocket expenses that may be 536
incurred by the insured individual under the policy or plan when 537
purchasing out-of-network vision care services ~~or, vision care~~ 538
materials, or dental care services. 539

(C) A pattern of continuous or repeated violations of this 540
section is an unfair and deceptive act or practice in the 541
business of insurance under sections 3901.19 to 3901.26 of the 542

Revised Code. 543

Sec. 3963.01. As used in this chapter: 544

(A) "Affiliate" means any person or entity that has 545
ownership or control of a contracting entity, is owned or 546
controlled by a contracting entity, or is under common ownership 547
or control with a contracting entity. 548

(B) "Basic health care services" has the same meaning as 549
in division (A) of section 1751.01 of the Revised Code, except 550
that it does not include any services listed in that division 551
that are provided by a pharmacist or nursing home. 552

(C) "Covered vision services" means vision care services 553
or vision care materials for which a reimbursement is available 554
under an enrollee's health care contract, or for which a 555
reimbursement would be available but for the application of 556
contractual limitations, such as a deductible, copayment, 557
coinsurance, waiting period, annual or lifetime maximum, 558
frequency limitation, alternative benefit payment, or any other 559
limitation. 560

(D) "Contracting entity" means any person that has a 561
primary business purpose of contracting with participating 562
providers for the delivery of health care services. 563

(E) "Covered dental services" means dental care services 564
for which reimbursement is available under an enrollee's health 565
care contract, or for which a reimbursement would be available 566
but for the application of contractual limitations, such as a 567
deductible, copayment, coinsurance, waiting period, annual or 568
lifetime maximum, frequency limitation, alternative benefit 569
payment, or any other limitation. 570

(F) "Credentialing" means the process of assessing and 571
validating the qualifications of a provider applying to be 572
approved by a contracting entity to provide basic health care 573
services, specialty health care services, or supplemental health 574
care services to enrollees. 575

~~(F)~~ (G) "Dental care provider" means a dentist licensed 576
under Chapter 4715. of the Revised Code. "Dental care provider" 577
does not include a dental hygienist licensed under Chapter 4715. 578
of the Revised Code. 579

(H) "Edit" means adjusting one or more procedure codes 580
billed by a participating provider on a claim for payment or a 581
practice that results in any of the following: 582

(1) Payment for some, but not all of the procedure codes 583
originally billed by a participating provider; 584

(2) Payment for a different procedure code than the 585
procedure code originally billed by a participating provider; 586

(3) A reduced payment as a result of services provided to 587
an enrollee that are claimed under more than one procedure code 588
on the same service date. 589

~~(G)~~ (I) "Electronic claims transport" means to accept and 590
digitize claims or to accept claims already digitized, to place 591
those claims into a format that complies with the electronic 592
transaction standards issued by the United States department of 593
health and human services pursuant to the "Health Insurance 594
Portability and Accountability Act of 1996," 110 Stat. 1955, 42 595
U.S.C. 1320d, et seq., as those electronic standards are 596
applicable to the parties and as those electronic standards are 597
updated from time to time, and to electronically transmit those 598
claims to the appropriate contracting entity, payer, or third- 599

party administrator. 600

~~(H)~~ (J) "Enrollee" means any person eligible for health 601
care benefits under a health benefit plan, including an eligible 602
recipient of medicaid, and includes all of the following terms: 603

(1) "Enrollee" and "subscriber" as defined by section 604
1751.01 of the Revised Code; 605

(2) "Member" as defined by section 1739.01 of the Revised 606
Code; 607

(3) "Insured" and "plan member" pursuant to Chapter 3923. 608
of the Revised Code; 609

(4) "Beneficiary" as defined by section 3901.38 of the 610
Revised Code. 611

~~(I)~~ (K) "Health care contract" means a contract entered 612
into, materially amended, or renewed between a contracting 613
entity and a participating provider for the delivery of basic 614
health care services, specialty health care services, or 615
supplemental health care services to enrollees. 616

~~(J)~~ (L) "Health care services" means basic health care 617
services, specialty health care services, and supplemental 618
health care services. 619

~~(K)~~ (M) "Material amendment" means an amendment to a 620
health care contract that decreases the participating provider's 621
payment or compensation, changes the administrative procedures 622
in a way that may reasonably be expected to significantly 623
increase the provider's administrative expenses, or adds a new 624
product. A material amendment does not include any of the 625
following: 626

(1) A decrease in payment or compensation resulting solely 627

from a change in a published fee schedule upon which the payment 628
or compensation is based and the date of applicability is 629
clearly identified in the contract; 630

(2) A decrease in payment or compensation that was 631
anticipated under the terms of the contract, if the amount and 632
date of applicability of the decrease is clearly identified in 633
the contract; 634

(3) An administrative change that may significantly 635
increase the provider's administrative expense, the specific 636
applicability of which is clearly identified in the contract; 637

(4) Changes to an existing prior authorization, 638
precertification, notification, or referral program that do not 639
substantially increase the provider's administrative expense; 640

(5) Changes to an edit program or to specific edits if the 641
participating provider is provided notice of the changes 642
pursuant to division (A) (1) of section 3963.04 of the Revised 643
Code and the notice includes information sufficient for the 644
provider to determine the effect of the change; 645

(6) Changes to a health care contract described in 646
division (B) of section 3963.04 of the Revised Code. 647

~~(E)~~ (N) "Participating provider" means a provider that has 648
a health care contract with a contracting entity and is entitled 649
to reimbursement for health care services rendered to an 650
enrollee under the health care contract. 651

~~(M)~~ (O) "Payer" means any person that assumes the 652
financial risk for the payment of claims under a health care 653
contract or the reimbursement for health care services provided 654
to enrollees by participating providers pursuant to a health 655

care contract. 656

~~(N)~~ (P) "Primary enrollee" means a person who is 657
responsible for making payments for participation in a health 658
care plan or an enrollee whose employment or other status is the 659
basis of eligibility for enrollment in a health care plan. 660

~~(O)~~ (Q) "Procedure codes" includes the American medical 661
association's current procedural terminology code, the American 662
dental association's current dental terminology, and the centers 663
for medicare and medicaid services health care common procedure 664
coding system. 665

~~(P)~~ (R) "Product" means one of the following types of 666
categories of coverage for which a participating provider may be 667
obligated to provide health care services pursuant to a health 668
care contract: 669

(1) A health maintenance organization or other product 670
provided by a health insuring corporation; 671

(2) A preferred provider organization; 672

(3) Medicare; 673

(4) Medicaid; 674

(5) Workers' compensation. 675

~~(Q)~~ (S) "Provider" means a physician, podiatrist, dentist, 676
chiropractor, optometrist, psychologist, physician assistant, 677
advanced practice registered nurse, occupational therapist, 678
massage therapist, physical therapist, licensed professional 679
counselor, licensed professional clinical counselor, hearing aid 680
dealer, orthotist, prosthetist, home health agency, hospice care 681
program, pediatric respite care program, or hospital, or a 682
provider organization or physician-hospital organization that is 683

acting exclusively as an administrator on behalf of a provider 684
to facilitate the provider's participation in health care 685
contracts. 686

"Provider" does not mean either of the following: 687

(1) A nursing home; 688

(2) A provider organization or physician-hospital 689
organization that leases the provider organization's or 690
physician-hospital organization's network to a third party or 691
contracts directly with employers or health and welfare funds. 692

~~(R)~~(T) "Specialty health care services" has the same 693
meaning as in section 1751.01 of the Revised Code, except that 694
it does not include any services listed in division (B) of 695
section 1751.01 of the Revised Code that are provided by a 696
pharmacist or a nursing home. 697

~~(S)~~(U) "Supplemental health care services" has the same 698
meaning as in division (B) of section 1751.01 of the Revised 699
Code, except that it does not include any services listed in 700
that division that are provided by a pharmacist or nursing home. 701

~~(T)~~(V) "Vision care materials" includes lenses, devices 702
containing lenses, prisms, lens treatments and coatings, contact 703
lenses, orthotics, vision training, and any prosthetic device 704
necessary to correct, relieve, or treat any defect or abnormal 705
condition of the human eye or its adnexa. 706

~~(U)~~(W) "Vision care provider" means either of the 707
following: 708

(1) An optometrist licensed under Chapter 4725. of the 709
Revised Code; 710

(2) A physician authorized under Chapter 4731. of the 711

Revised Code to practice medicine and surgery or osteopathic 712
medicine and surgery. 713

Sec. 3963.02. (A) (1) No contracting entity shall sell, 714
rent, or give a third party the contracting entity's rights to a 715
participating provider's services pursuant to the contracting 716
entity's health care contract with the participating provider 717
unless one of the following applies: 718

(a) The third party accessing the participating provider's 719
services under the health care contract is an employer or other 720
entity providing coverage for health care services to its 721
employees or members, and that employer or entity has a contract 722
with the contracting entity or its affiliate for the 723
administration or processing of claims for payment for services 724
provided pursuant to the health care contract with the 725
participating provider. 726

(b) The third party accessing the participating provider's 727
services under the health care contract either is an affiliate 728
or subsidiary of the contracting entity or is providing 729
administrative services to, or receiving administrative services 730
from, the contracting entity or an affiliate or subsidiary of 731
the contracting entity. 732

(c) The health care contract specifically provides that it 733
applies to network rental arrangements and states that one 734
purpose of the contract is selling, renting, or giving the 735
contracting entity's rights to the services of the participating 736
provider, including other preferred provider organizations, and 737
the third party accessing the participating provider's services 738
is any of the following: 739

(i) A payer or a third-party administrator or other entity 740

responsible for administering claims on behalf of the payer; 741

(ii) A preferred provider organization or preferred 742
provider network that receives access to the participating 743
provider's services pursuant to an arrangement with the 744
preferred provider organization or preferred provider network in 745
a contract with the participating provider that is in compliance 746
with division (A) (1) (c) of this section, and is required to 747
comply with all of the terms, conditions, and affirmative 748
obligations to which the originally contracted primary 749
participating provider network is bound under its contract with 750
the participating provider, including, but not limited to, 751
obligations concerning patient steerage and the timeliness and 752
manner of reimbursement. 753

(iii) An entity that is engaged in the business of 754
providing electronic claims transport between the contracting 755
entity and the payer or third-party administrator and complies 756
with all of the applicable terms, conditions, and affirmative 757
obligations of the contracting entity's contract with the 758
participating provider including, but not limited to, 759
obligations concerning patient steerage and the timeliness and 760
manner of reimbursement. 761

(2) The contracting entity that sells, rents, or gives the 762
contracting entity's rights to the participating provider's 763
services pursuant to the contracting entity's health care 764
contract with the participating provider as provided in division 765
(A) (1) of this section shall do both of the following: 766

(a) Maintain a web page that contains a listing of third 767
parties described in divisions (A) (1) (b) and (c) of this section 768
with whom a contracting entity contracts for the purpose of 769
selling, renting, or giving the contracting entity's rights to 770

the services of participating providers that is updated at least 771
every six months and is accessible to all participating 772
providers, or maintain a toll-free telephone number accessible 773
to all participating providers by means of which participating 774
providers may access the same listing of third parties; 775

(b) Require that the third party accessing the 776
participating provider's services through the participating 777
provider's health care contract is obligated to comply with all 778
of the applicable terms and conditions of the contract, 779
including, but not limited to, the products for which the 780
participating provider has agreed to provide services, except 781
that a payer receiving administrative services from the 782
contracting entity or its affiliate shall be solely responsible 783
for payment to the participating provider. 784

(3) Any information disclosed to a participating provider 785
under this section shall be considered proprietary and shall not 786
be distributed by the participating provider. 787

(4) Except as provided in division (A) (1) of this section, 788
no entity shall sell, rent, or give a contracting entity's 789
rights to the participating provider's services pursuant to a 790
health care contract. 791

(B) (1) No contracting entity shall require, as a condition 792
of contracting with the contracting entity, that a participating 793
provider provide services for all of the products offered by the 794
contracting entity. 795

(2) Division (B) (1) of this section shall not be construed 796
to do any of the following: 797

(a) Prohibit any participating provider from voluntarily 798
accepting an offer by a contracting entity to provide health 799

care services under all of the contracting entity's products; 800

(b) Prohibit any contracting entity from offering any 801
financial incentive or other form of consideration specified in 802
the health care contract for a participating provider to provide 803
health care services under all of the contracting entity's 804
products; 805

(c) Require any contracting entity to contract with a 806
participating provider to provide health care services for less 807
than all of the contracting entity's products if the contracting 808
entity does not wish to do so. 809

(3) (a) Notwithstanding division (B) (2) of this section, no 810
contracting entity shall require, as a condition of contracting 811
with the contracting entity, that the participating provider 812
accept any future product offering that the contracting entity 813
makes. 814

(b) If a participating provider refuses to accept any 815
future product offering that the contracting entity makes, the 816
contracting entity may terminate the health care contract based 817
on the participating provider's refusal upon written notice to 818
the participating provider no sooner than one hundred eighty 819
days after the refusal. 820

(4) Once the contracting entity and the participating 821
provider have signed the health care contract, it is presumed 822
that the financial incentive or other form of consideration that 823
is specified in the health care contract pursuant to division 824
(B) (2) (b) of this section is the financial incentive or other 825
form of consideration that was offered by the contracting entity 826
to induce the participating provider to enter into the contract. 827

(C) No contracting entity shall require, as a condition of 828

contracting with the contracting entity, that a participating 829
provider waive or forgo any right or benefit expressly conferred 830
upon a participating provider by state or federal law. However, 831
this division does not prohibit a contracting entity from 832
restricting a participating provider's scope of practice for the 833
services to be provided under the contract. 834

(D) No health care contract shall do any of the following: 835

(1) Prohibit any participating provider from entering into 836
a health care contract with any other contracting entity; 837

(2) Prohibit any contracting entity from entering into a 838
health care contract with any other provider; 839

(3) Preclude its use or disclosure for the purpose of 840
enforcing this chapter or other state or federal law, except 841
that a health care contract may require that appropriate 842
measures be taken to preserve the confidentiality of any 843
proprietary or trade-secret information. 844

(E) (1) No contract or agreement between a contracting 845
entity and a vision care provider shall do any of the following: 846

(a) Require that a vision care provider accept as payment 847
an amount set by the contracting entity for vision care services 848
or vision care materials provided to an enrollee unless the 849
services or materials are covered vision services. 850

(i) Notwithstanding division (E) (1) (a) of this section, a 851
vision care provider may, in a contract with a contracting 852
entity, choose to accept as payment an amount set by the 853
contracting entity for vision care services or vision care 854
materials provided to an enrollee that are not covered vision 855
services. 856

(ii) No contract between a vision care provider and a contracting entity to provide covered vision services or vision care materials shall be contingent on whether the vision care provider has entered into an agreement addressing noncovered vision services pursuant to division (E) (1) (a) (i) of this section.

(iii) A contracting entity may communicate to its enrollees which vision care providers choose to accept as payment an amount set by the contracting entity for vision care services or vision care materials provided to an enrollee that are not covered vision services pursuant to division (E) (1) (a) (i) of this section. Any communication to this effect shall treat all vision care providers equally in provider directories, provider locators, and other marketing materials as participating, in-network providers, annotated only as to their decision to accept payment pursuant to division (E) (1) (a) (i) of this section.

(b) Require that a vision care provider contract with a plan offering supplemental or specialty health care services as a condition of contracting with a plan offering basic health care services;

(c) Directly limit a vision care provider's choice of sources and suppliers of vision care materials;

(d) Include a provision that prohibits a vision care provider from describing out-of-network options to an enrollee in accordance with division (E) (2) of this section.

The provisions of divisions (E) (1) (a) to (d) of this section shall be effective for contracts entered into, amended, or renewed on or after January 1, 2019.

(2) A vision care provider recommending an out-of-network source or supplier of vision care materials to an enrollee shall notify the enrollee in writing that the source or supplier is out-of-network and shall inform the enrollee of the cost of those materials. The vision care provider shall also disclose in writing to an enrollee any business interest the provider has in a recommended out-of-network source or supplier utilized by the enrollee.

(3) A vision care provider who chooses not to accept as payment an amount set by a contracting entity for vision care services or vision care materials that are not covered vision services shall do both of the following:

(a) Upon the request of an enrollee seeking vision care services or vision care materials that are not covered vision services, provide to the enrollee pricing and reimbursement information, including all of the following:

(i) The estimated fee or discounted price suggested by the contracting entity for the noncovered service or material;

(ii) The estimated fee charged by the vision care provider for the noncovered service or material;

(iii) The amount the vision care provider expects to be reimbursed by the contracting entity for the noncovered service or material;

(iv) The estimated pricing and reimbursement information for any covered services or materials that are also expected to be provided during the enrollee's visit.

(b) Post, in a conspicuous place, a notice stating the following:

"IMPORTANT: This vision care provider does not accept the fee schedule set by your insurer for vision care services and vision care materials that are not covered benefits under your plan and instead charges his or her normal fee for those services and materials. This vision care provider will provide you with an estimated cost for each non-covered service or material upon your request."

(4) Nothing in division (E) of this section shall do any of the following:

(a) Restrict or limit a contracting entity's determination of specific amounts of coverage or reimbursement for the use of network or out-of-network sources or suppliers of vision care materials as set forth in an enrollee's benefit plan;

(b) Restrict or limit a contracting entity's ability to enter into an agreement with another contracting entity or an affiliate of another contracting entity;

(c) Restrict or limit a health care plan's ability to enter into an agreement with a vision care plan to deliver routine vision care services that are covered under an enrollee's plan;

(d) Restrict or limit a vision care plan network from acting as a network for a health care plan;

(e) Prohibit a contracting entity from requiring participating vision care providers to offer network sources or suppliers of vision care materials to enrollees;

(f) Prohibit an enrollee from utilizing a network source or supplier of vision care materials as set forth in an enrollee's plan;

(g) Prohibit a participating vision care provider from accepting as payment an amount that is the same as the amount set by the contracting entity for vision care services or vision care materials that are not covered vision services.

~~(F)~~ (1) No contract or agreement between a contracting entity and a dental care provider shall do any of the following:

(a) Require that a dental care provider accept as payment an amount set by the contracting entity for dental care services provided to an enrollee unless the services are covered dental services.

(i) Notwithstanding division (F) (1) (a) of this section, a dental care provider may, in a contract with a contracting entity, choose to accept as payment an amount set by the contracting entity for dental care services provided to an enrollee that are not covered dental services.

(ii) No contract between a dental care provider and a contracting entity to provide covered dental services shall be contingent on whether the dental care provider has entered into an agreement addressing noncovered dental services pursuant to division (F) (1) (a) (i) of this section.

(iii) A contracting entity may communicate to its enrollees which dental care providers choose to accept as payment an amount set by the contracting entity for dental care services provided to an enrollee that are not covered dental services pursuant to division (F) (1) (a) (i) of this section. Any communication to this effect shall treat all dental care providers equally in provider directories, provider locators, and other marketing materials as participating, in-network providers, annotated only as to their decision to accept payment

pursuant to division (F)(1)(a)(i) of this section. 971

(b) Require that a dental care provider contract with a 972
plan offering supplemental or specialty health care services as 973
a condition of contracting with a plan offering basic health 974
care services. 975

The provisions of divisions (F)(1)(a) and (b) of this 976
section apply to contracts entered into, amended, or renewed on 977
or after January 1, 2025. 978

(2) A dental care provider who chooses not to accept as 979
payment an amount set by a contracting entity for dental care 980
services that are not covered dental services shall do both of 981
the following: 982

(a) Provide to an enrollee seeking dental care services 983
that are not covered dental services pricing and reimbursement 984
information, including all of the following: 985

(i) The estimated fee or discounted price suggested by the 986
contracting entity for the noncovered service; 987

(ii) The estimated fee charged by the dental care provider 988
for the noncovered service; 989

(iii) The amount the dental care provider expects to be 990
reimbursed by the contracting entity for the noncovered service; 991

(iv) The estimated pricing and reimbursement information 992
for any covered services that are also expected to be provided 993
during the enrollee's visit. 994

(b) Post, in a conspicuous place, a notice stating the 995
following: 996

"IMPORTANT: This dental care provider does not accept the 997

fee schedule set by your insurer for dental care services that 998
are not covered benefits under your plan and instead charges his 999
or her normal fee for those services. This dental care provider 1000
will provide you with an estimated cost for each noncovered 1001
service." 1002

(3) Nothing in division (F) of this section shall do any 1003
of the following: 1004

(a) Restrict or limit a contracting entity's ability to 1005
enter into an agreement with another contracting entity or an 1006
affiliate of another contracting entity; 1007

(b) Restrict or limit a health care plan's ability to 1008
enter into an agreement with a dental care plan to deliver 1009
routine dental care services that are covered under an 1010
enrollee's plan; 1011

(c) Restrict or limit a dental care plan network from 1012
acting as a network for a health care plan; 1013

(d) Prohibit a participating dental care provider from 1014
accepting as payment an amount that is the same as the amount 1015
set by the contracting entity for dental care services that are 1016
not covered dental services. 1017

~~(1)~~ (G) (1) In addition to any other lawful reasons for 1018
terminating a health care contract, a health care contract may 1019
only be terminated under the circumstances described in division 1020
(A) (3) of section 3963.04 of the Revised Code. 1021

(2) If the health care contract provides for termination 1022
for cause by either party, the health care contract shall state 1023
the reasons that may be used for termination for cause, which 1024
terms shall be reasonable. Once the contracting entity and the 1025

participating provider have signed the health care contract, it 1026
is presumed that the reasons stated in the health care contract 1027
for termination for cause by either party are reasonable. 1028
Subject to division ~~(F)(3)~~ (G)(3) of this section, the health 1029
care contract shall state the time by which the parties must 1030
provide notice of termination for cause and to whom the parties 1031
shall give the notice. 1032

(3) Nothing in divisions ~~(F)(1)~~ (G)(1) and (2) of this 1033
section shall be construed as prohibiting any health insuring 1034
corporation from terminating a participating provider's contract 1035
for any of the causes described in divisions (A), (D), and (F) 1036
(1) and (2) of section 1753.09 of the Revised Code. 1037
Notwithstanding any provision in a health care contract pursuant 1038
to division ~~(F)(2)~~ (G)(2) of this section, section 1753.09 of 1039
the Revised Code applies to the termination of a participating 1040
provider's contract for any of the causes described in divisions 1041
(A), (D), and (F) (1) and (2) of section 1753.09 of the Revised 1042
Code. 1043

(4) Subject to sections 3963.01 to 3963.11 of the Revised 1044
Code, nothing in this section prohibits the termination of a 1045
health care contract without cause if the health care contract 1046
otherwise provides for termination without cause. 1047

(5) Nothing in division ~~(F)~~ (G) of this section shall be 1048
construed to expand the regulatory authority of the 1049
superintendent to vision care providers or dental care 1050
providers. 1051

~~(G)(1)~~ (H)(1) Disputes among parties to a health care 1052
contract that only concern the enforcement of the contract 1053
rights conferred by section 3963.02, divisions (A) and (D) of 1054
section 3963.03, and section 3963.04 of the Revised Code are 1055

subject to a mutually agreed upon arbitration mechanism that is 1056
binding on all parties. The arbitrator may award reasonable 1057
attorney's fees and costs for arbitration relating to the 1058
enforcement of this section to the prevailing party. 1059

(2) The arbitrator shall make the arbitrator's decision in 1060
an arbitration proceeding having due regard for any applicable 1061
rules, bulletins, rulings, or decisions issued by the department 1062
of insurance or any court concerning the enforcement of the 1063
contract rights conferred by section 3963.02, divisions (A) and 1064
(D) of section 3963.03, and section 3963.04 of the Revised Code. 1065

(3) A party shall not simultaneously maintain an 1066
arbitration proceeding as described in division ~~(G) (1)~~ (H) (1) of 1067
this section and pursue a complaint with the superintendent of 1068
insurance to investigate the subject matter of the arbitration 1069
proceeding. However, if a complaint is filed with the department 1070
of insurance, the superintendent may choose to investigate the 1071
complaint or, after reviewing the complaint, advise the 1072
complainant to proceed with arbitration to resolve the 1073
complaint. The superintendent may request to receive a copy of 1074
the results of the arbitration. If the superintendent of 1075
insurance notifies an insurer or a health insuring corporation 1076
in writing that the superintendent has initiated a market 1077
conduct examination into the specific subject matter of the 1078
arbitration proceeding pending against that insurer or health 1079
insuring corporation, the arbitration proceeding shall be stayed 1080
at the request of the insurer or health insuring corporation 1081
pending the outcome of the market conduct investigation by the 1082
superintendent. 1083

Sec. 3963.03. (A) Each health care contract shall include 1084
all of the following information: 1085

(1) (a) Information sufficient for the participating provider to determine the compensation or payment terms for health care services, including all of the following, subject to division (A) (1) (b) of this section:

(i) The manner of payment, such as fee-for-service, capitation, or risk;

(ii) The fee schedule of procedure codes reasonably expected to be billed by a participating provider's specialty for services provided pursuant to the health care contract and the associated payment or compensation for each procedure code. A fee schedule may be provided electronically. Upon request, a contracting entity shall provide a participating provider with the fee schedule for any other procedure codes requested and a written fee schedule, that shall not be required more frequently than twice per year excluding when it is provided in connection with any change to the schedule. This requirement may be satisfied by providing a clearly understandable, readily available mechanism, such as a specific web site address, that allows a participating provider to determine the effect of procedure codes on payment or compensation before a service is provided or a claim is submitted.

(iii) The effect, if any, on payment or compensation if more than one procedure code applies to the service also shall be stated. This requirement may be satisfied by providing a clearly understandable, readily available mechanism, such as a specific web site address, that allows a participating provider to determine the effect of procedure codes on payment or compensation before a service is provided or a claim is submitted.

(b) If the contracting entity is unable to include the

information described in divisions (A) (1) (a) (ii) and (iii) of 1116
this section, the contracting entity shall include both of the 1117
following types of information instead: 1118

(i) The methodology used to calculate any fee schedule, 1119
such as relative value unit system and conversion factor or 1120
percentage of billed charges. If applicable, the methodology 1121
disclosure shall include the name of any relative value unit 1122
system, its version, edition, or publication date, any 1123
applicable conversion or geographic factor, and any date by 1124
which compensation or fee schedules may be changed by the 1125
methodology as anticipated at the time of contract. 1126

(ii) The identity of any internal processing edits, 1127
including the publisher, product name, version, and version 1128
update of any editing software. 1129

(c) If the contracting entity is not the payer and is 1130
unable to include the information described in division (A) (1) 1131
(a) or (b) of this section, then the contracting entity shall 1132
provide by telephone a readily available mechanism, such as a 1133
specific web site address, that allows the participating 1134
provider to obtain that information from the payer. 1135

(2) Any product or network for which the participating 1136
provider is to provide services; 1137

(3) The term of the health care contract; 1138

(4) A specific web site address that contains the identity 1139
of the contracting entity or payer responsible for the 1140
processing of the participating provider's compensation or 1141
payment; 1142

(5) Any internal mechanism provided by the contracting 1143

entity to resolve disputes concerning the interpretation or 1144
application of the terms and conditions of the contract. A 1145
contracting entity may satisfy this requirement by providing a 1146
clearly understandable, readily available mechanism, such as a 1147
specific web site address or an appendix, that allows a 1148
participating provider to determine the procedures for the 1149
internal mechanism to resolve those disputes. 1150

(6) A list of addenda, if any, to the contract. 1151

(B) (1) Each contracting entity shall include a summary 1152
disclosure form with a health care contract that includes all of 1153
the information specified in division (A) of this section. The 1154
information in the summary disclosure form shall refer to the 1155
location in the health care contract, whether a page number, 1156
section of the contract, appendix, or other identifiable 1157
location, that specifies the provisions in the contract to which 1158
the information in the form refers. 1159

(2) The summary disclosure form shall include all of the 1160
following statements: 1161

(a) That the form is a guide to the health care contract 1162
and that the terms and conditions of the health care contract 1163
constitute the contract rights of the parties; 1164

(b) That reading the form is not a substitute for reading 1165
the entire health care contract; 1166

(c) That by signing the health care contract, the 1167
participating provider will be bound by the contract's terms and 1168
conditions; 1169

(d) That the terms and conditions of the health care 1170
contract may be amended pursuant to section 3963.04 of the 1171

Revised Code and the participating provider is encouraged to 1172
carefully read any proposed amendments sent after execution of 1173
the contract; 1174

(e) That nothing in the summary disclosure form creates 1175
any additional rights or causes of action in favor of either 1176
party. 1177

(3) No contracting entity that includes any information in 1178
the summary disclosure form with the reasonable belief that the 1179
information is truthful or accurate shall be subject to a civil 1180
action for damages or to binding arbitration based on the 1181
summary disclosure form. Division (B) (3) of this section does 1182
not impair or affect any power of the department of insurance to 1183
enforce any applicable law. 1184

(4) The summary disclosure form described in divisions (B) 1185
(1) and (2) of this section shall be in substantially the 1186
following form: 1187

"SUMMARY DISCLOSURE FORM 1188

(1) Compensation terms 1189

(a) Manner of payment 1190

[] Fee for service 1191

[] Capitation 1192

[] Risk 1193

[] Other _____ See _____ 1194

(b) Fee schedule available at _____ 1195

(c) Fee calculation schedule available at _____ 1196

(d) Identity of internal processing edits available at 1197

_____	1198
(e) Information in (c) and (d) is not required if information in (b) is provided.	1199 1200
(2) List of products or networks covered by this contract	1201
[] _____	1202
[] _____	1203
[] _____	1204
[] _____	1205
[] _____	1206
(3) Term of this contract _____	1207
(4) Contracting entity or payer responsible for processing payment available at _____	1208 1209
(5) Internal mechanism for resolving disputes regarding contract terms available at _____	1210 1211
(6) Addenda to contract	1212
Title Subject	1213
(a)	1214
(b)	1215
(c)	1216
(d)	1217
(7) Telephone number to access a readily available mechanism, such as a specific web site address, to allow a participating provider to receive the information in (1) through (6) from the payer.	1218 1219 1220 1221

IMPORTANT INFORMATION - PLEASE READ CAREFULLY 1222

The information provided in this Summary Disclosure Form 1223
is a guide to the attached Health Care Contract as defined in 1224
section 3963.01-~~(I)~~(K) of the Ohio Revised Code. The terms and 1225
conditions of the attached Health Care Contract constitute the 1226
contract rights of the parties. 1227

Reading this Summary Disclosure Form is not a substitute 1228
for reading the entire Health Care Contract. When you sign the 1229
Health Care Contract, you will be bound by its terms and 1230
conditions. These terms and conditions may be amended over time 1231
pursuant to section 3963.04 of the Ohio Revised Code. You are 1232
encouraged to read any proposed amendments that are sent to you 1233
after execution of the Health Care Contract. 1234

Nothing in this Summary Disclosure Form creates any 1235
additional rights or causes of action in favor of either party." 1236

(C) When a contracting entity presents a proposed health 1237
care contract for consideration by a provider, the contracting 1238
entity shall provide in writing or make reasonably available the 1239
information required in division (A)(1) of this section. 1240

(D) The contracting entity shall identify any utilization 1241
management, quality improvement, or a similar program that the 1242
contracting entity uses to review, monitor, evaluate, or assess 1243
the services provided pursuant to a health care contract. The 1244
contracting entity shall disclose the policies, procedures, or 1245
guidelines of such a program applicable to a participating 1246
provider upon request by the participating provider within 1247
fourteen days after the date of the request. 1248

(E) Nothing in this section shall be construed as 1249
preventing or affecting the application of section 1753.07 of 1250

the Revised Code that would otherwise apply to a contract with a participating provider.

(F) The requirements of division (C) of this section do not prohibit a contracting entity from requiring a reasonable confidentiality agreement between the provider and the contracting entity regarding the terms of the proposed health care contract. If either party violates the confidentiality agreement, a party to the confidentiality agreement may bring a civil action to enjoin the other party from continuing any act that is in violation of the confidentiality agreement, to recover damages, to terminate the contract, or to obtain any combination of relief."

After line 1086, insert:

"Sec. 4715.30. (A) Except as provided in division (K) of this section, an applicant for or holder of a certificate or license issued under this chapter is subject to disciplinary action by the state dental board for any of the following reasons:

(1) Employing or cooperating in fraud or material deception in applying for or obtaining a license or certificate;

(2) Obtaining or attempting to obtain money or anything of value by intentional misrepresentation or material deception in the course of practice;

(3) Advertising services in a false or misleading manner or violating the board's rules governing time, place, and manner of advertising;

(4) Commission of an act that constitutes a felony in this state, regardless of the jurisdiction in which the act was

committed;	1279
(5) Commission of an act in the course of practice that	1280
constitutes a misdemeanor in this state, regardless of the	1281
jurisdiction in which the act was committed;	1282
(6) Conviction of, a plea of guilty to, a judicial finding	1283
of guilt of, a judicial finding of guilt resulting from a plea	1284
of no contest to, or a judicial finding of eligibility for	1285
intervention in lieu of conviction for, any felony or of a	1286
misdemeanor committed in the course of practice;	1287
(7) Engaging in lewd or immoral conduct in connection with	1288
the provision of dental services;	1289
(8) Selling, prescribing, giving away, or administering	1290
drugs for other than legal and legitimate therapeutic purposes,	1291
or conviction of, a plea of guilty to, a judicial finding of	1292
guilt of, a judicial finding of guilt resulting from a plea of	1293
no contest to, or a judicial finding of eligibility for	1294
intervention in lieu of conviction for, a violation of any	1295
federal or state law regulating the possession, distribution, or	1296
use of any drug;	1297
(9) Providing or allowing dental hygienists, expanded	1298
function dental auxiliaries, or other practitioners of auxiliary	1299
dental occupations working under the certificate or license	1300
holder's supervision, or a dentist holding a temporary limited	1301
continuing education license under division (C) of section	1302
4715.16 of the Revised Code working under the certificate or	1303
license holder's direct supervision, to provide dental care that	1304
departs from or fails to conform to accepted standards for the	1305
profession, whether or not injury to a patient results;	1306
(10) Inability to practice under accepted standards of the	1307

profession because of physical or mental disability, dependence	1308
on alcohol or other drugs, or excessive use of alcohol or other	1309
drugs;	1310
(11) Violation of any provision of this chapter or any	1311
rule adopted thereunder;	1312
(12) Failure to use universal blood and body fluid	1313
precautions established by rules adopted under section 4715.03	1314
of the Revised Code;	1315
(13) Except as provided in division (H) of this section,	1316
either of the following:	1317
(a) Waiving the payment of all or any part of a deductible	1318
or copayment that a patient, pursuant to a health insurance or	1319
health care policy, contract, or plan that covers dental	1320
services, would otherwise be required to pay if the waiver is	1321
used as an enticement to a patient or group of patients to	1322
receive health care services from that certificate or license	1323
holder;	1324
(b) Advertising that the certificate or license holder	1325
will waive the payment of all or any part of a deductible or	1326
copayment that a patient, pursuant to a health insurance or	1327
health care policy, contract, or plan that covers dental	1328
services, would otherwise be required to pay.	1329
(14) Failure to comply with section 4715.302 or 4729.79 of	1330
the Revised Code, unless the state board of pharmacy no longer	1331
maintains a drug database pursuant to section 4729.75 of the	1332
Revised Code;	1333
(15) Any of the following actions taken by an agency	1334
responsible for authorizing, certifying, or regulating an	1335

individual to practice a health care occupation or provide 1336
health care services in this state or another jurisdiction, for 1337
any reason other than the nonpayment of fees: the limitation, 1338
revocation, or suspension of an individual's license to 1339
practice; acceptance of an individual's license surrender; 1340
denial of a license; refusal to renew or reinstate a license; 1341
imposition of probation; or issuance of an order of censure or 1342
other reprimand; 1343

(16) Failure to cooperate in an investigation conducted by 1344
the board under division (D) of section 4715.03 of the Revised 1345
Code, including failure to comply with a subpoena or order 1346
issued by the board or failure to answer truthfully a question 1347
presented by the board at a deposition or in written 1348
interrogatories, except that failure to cooperate with an 1349
investigation shall not constitute grounds for discipline under 1350
this section if a court of competent jurisdiction has issued an 1351
order that either quashes a subpoena or permits the individual 1352
to withhold the testimony or evidence in issue; 1353

(17) Failure to comply with the requirements in section 1354
3719.061 of the Revised Code before issuing for a minor a 1355
prescription for an opioid analgesic, as defined in section 1356
3719.01 of the Revised Code; 1357

(18) Failure to comply with the requirements of sections 1358
4715.71 and 4715.72 of the Revised Code regarding the operation 1359
of a mobile dental facility; 1360

(19) A pattern of continuous or repeated violations of 1361
division (F) (2) of section 3963.02 of the Revised Code. 1362

(B) A manager, proprietor, operator, or conductor of a 1363
dental facility shall be subject to disciplinary action if any 1364

dentist, dental hygienist, expanded function dental auxiliary, 1365
or qualified personnel providing services in the facility is 1366
found to have committed a violation listed in division (A) of 1367
this section and the manager, proprietor, operator, or conductor 1368
knew of the violation and permitted it to occur on a recurring 1369
basis. 1370

(C) Subject to Chapter 119. of the Revised Code, the board 1371
may take one or more of the following disciplinary actions if 1372
one or more of the grounds for discipline listed in divisions 1373
(A) and (B) of this section exist: 1374

(1) Censure the license or certificate holder; 1375

(2) Place the license or certificate on probationary 1376
status for such period of time the board determines necessary 1377
and require the holder to: 1378

(a) Report regularly to the board upon the matters which 1379
are the basis of probation; 1380

(b) Limit practice to those areas specified by the board; 1381

(c) Continue or renew professional education until a 1382
satisfactory degree of knowledge or clinical competency has been 1383
attained in specified areas. 1384

(3) Suspend the certificate or license; 1385

(4) Revoke the certificate or license. 1386

Where the board places a holder of a license or 1387
certificate on probationary status pursuant to division (C) (2) 1388
of this section, the board may subsequently suspend or revoke 1389
the license or certificate if it determines that the holder has 1390
not met the requirements of the probation or continues to engage 1391
in activities that constitute grounds for discipline pursuant to 1392

division (A) or (B) of this section. 1393

Any order suspending a license or certificate shall state 1394
the conditions under which the license or certificate will be 1395
restored, which may include a conditional restoration during 1396
which time the holder is in a probationary status pursuant to 1397
division (C) (2) of this section. The board shall restore the 1398
license or certificate unconditionally when such conditions are 1399
met. 1400

(D) If the physical or mental condition of an applicant or 1401
a license or certificate holder is at issue in a disciplinary 1402
proceeding, the board may order the license or certificate 1403
holder to submit to reasonable examinations by an individual 1404
designated or approved by the board and at the board's expense. 1405
The physical examination may be conducted by any individual 1406
authorized by the Revised Code to do so, including a physician 1407
assistant, a clinical nurse specialist, a certified nurse 1408
practitioner, or a certified nurse-midwife. Any written 1409
documentation of the physical examination shall be completed by 1410
the individual who conducted the examination. 1411

Failure to comply with an order for an examination shall 1412
be grounds for refusal of a license or certificate or summary 1413
suspension of a license or certificate under division (E) of 1414
this section. 1415

(E) If a license or certificate holder has failed to 1416
comply with an order under division (D) of this section, the 1417
board may apply to the court of common pleas of the county in 1418
which the holder resides for an order temporarily suspending the 1419
holder's license or certificate, without a prior hearing being 1420
afforded by the board, until the board conducts an adjudication 1421
hearing pursuant to Chapter 119. of the Revised Code. If the 1422

court temporarily suspends a holder's license or certificate, 1423
the board shall give written notice of the suspension personally 1424
or by certified mail to the license or certificate holder. Such 1425
notice shall inform the license or certificate holder of the 1426
right to a hearing pursuant to Chapter 119. of the Revised Code. 1427

(F) Any holder of a certificate or license issued under 1428
this chapter who has pleaded guilty to, has been convicted of, 1429
or has had a judicial finding of eligibility for intervention in 1430
lieu of conviction entered against the holder in this state for 1431
aggravated murder, murder, voluntary manslaughter, felonious 1432
assault, kidnapping, rape, sexual battery, gross sexual 1433
imposition, aggravated arson, aggravated robbery, or aggravated 1434
burglary, or who has pleaded guilty to, has been convicted of, 1435
or has had a judicial finding of eligibility for treatment or 1436
intervention in lieu of conviction entered against the holder in 1437
another jurisdiction for any substantially equivalent criminal 1438
offense, is automatically suspended from practice under this 1439
chapter in this state and any certificate or license issued to 1440
the holder under this chapter is automatically suspended, as of 1441
the date of the guilty plea, conviction, or judicial finding, 1442
whether the proceedings are brought in this state or another 1443
jurisdiction. Continued practice by an individual after the 1444
suspension of the individual's certificate or license under this 1445
division shall be considered practicing without a certificate or 1446
license. The board shall notify the suspended individual of the 1447
suspension of the individual's certificate or license under this 1448
division in accordance with sections 119.05 and 119.07 of the 1449
Revised Code. If an individual whose certificate or license is 1450
suspended under this division fails to make a timely request for 1451
an adjudicatory hearing, the board shall enter a final order 1452
revoking the individual's certificate or license. 1453

(G) If the supervisory investigative panel determines both 1454
of the following, the panel may recommend that the board suspend 1455
an individual's certificate or license without a prior hearing: 1456

(1) That there is clear and convincing evidence that an 1457
individual has violated division (A) of this section; 1458

(2) That the individual's continued practice presents a 1459
danger of immediate and serious harm to the public. 1460

Written allegations shall be prepared for consideration by 1461
the board. The board, upon review of those allegations and by an 1462
affirmative vote of not fewer than four dentist members of the 1463
board and seven of its members in total, excluding any member on 1464
the supervisory investigative panel, may suspend a certificate 1465
or license without a prior hearing. A telephone conference call 1466
may be utilized for reviewing the allegations and taking the 1467
vote on the summary suspension. 1468

The board shall serve a written order of suspension in 1469
accordance with sections 119.05 and 119.07 of the Revised Code. 1470
The order shall not be subject to suspension by the court during 1471
pendency or any appeal filed under section 119.12 of the Revised 1472
Code. If the individual subject to the summary suspension 1473
requests an adjudicatory hearing by the board, the date set for 1474
the hearing shall be within fifteen days, but not earlier than 1475
seven days, after the individual requests the hearing, unless 1476
otherwise agreed to by both the board and the individual. 1477

Any summary suspension imposed under this division shall 1478
remain in effect, unless reversed on appeal, until a final 1479
adjudicative order issued by the board pursuant to this section 1480
and Chapter 119. of the Revised Code becomes effective. The 1481
board shall issue its final adjudicative order within seventy- 1482

five days after completion of its hearing. A failure to issue 1483
the order within seventy-five days shall result in dissolution 1484
of the summary suspension order but shall not invalidate any 1485
subsequent, final adjudicative order. 1486

(H) Sanctions shall not be imposed under division (A) (13) 1487
of this section against any certificate or license holder who 1488
waives deductibles and copayments as follows: 1489

(1) In compliance with the health benefit plan that 1490
expressly allows such a practice. Waiver of the deductibles or 1491
copayments shall be made only with the full knowledge and 1492
consent of the plan purchaser, payer, and third-party 1493
administrator. Documentation of the consent shall be made 1494
available to the board upon request. 1495

(2) For professional services rendered to any other person 1496
who holds a certificate or license issued pursuant to this 1497
chapter to the extent allowed by this chapter and the rules of 1498
the board. 1499

(I) In no event shall the board consider or raise during a 1500
hearing required by Chapter 119. of the Revised Code the 1501
circumstances of, or the fact that the board has received, one 1502
or more complaints about a person unless the one or more 1503
complaints are the subject of the hearing or resulted in the 1504
board taking an action authorized by this section against the 1505
person on a prior occasion. 1506

(J) The board may share any information it receives 1507
pursuant to an investigation under division (D) of section 1508
4715.03 of the Revised Code, including patient records and 1509
patient record information, with law enforcement agencies, other 1510
licensing boards, and other governmental agencies that are 1511

prosecuting, adjudicating, or investigating alleged violations 1512
of statutes or administrative rules. An agency or board that 1513
receives the information shall comply with the same requirements 1514
regarding confidentiality as those with which the state dental 1515
board must comply, notwithstanding any conflicting provision of 1516
the Revised Code or procedure of the agency or board that 1517
applies when it is dealing with other information in its 1518
possession. In a judicial proceeding, the information may be 1519
admitted into evidence only in accordance with the Rules of 1520
Evidence, but the court shall require that appropriate measures 1521
are taken to ensure that confidentiality is maintained with 1522
respect to any part of the information that contains names or 1523
other identifying information about patients or complainants 1524
whose confidentiality was protected by the state dental board 1525
when the information was in the board's possession. Measures to 1526
ensure confidentiality that may be taken by the court include 1527
sealing its records or deleting specific information from its 1528
records. 1529

(K) The board shall not refuse to issue a license or 1530
certificate to an applicant for either of the following reasons 1531
unless the refusal is in accordance with section 9.79 of the 1532
Revised Code: 1533

(1) A conviction or plea of guilty to an offense; 1534

(2) A judicial finding of eligibility for treatment or 1535
intervention in lieu of a conviction. 1536

Section 2. That existing sections 1751.85, 1753.09, 1537
3901.21, 3923.86, 3963.01, 3963.02, 3963.03, and 4715.30 of the 1538
Revised Code are hereby repealed." 1539

In line 1087, delete "2" and insert "3"; delete "Section" and insert 1540
"Sections 4715.271 and 4715.272 of the Revised Code, as enacted by 1541

section"; delete "takes" and insert ", take" 1542

After line 1088, insert: 1543

"Section 4. The General Assembly, applying the principle 1544
stated in division (B) of section 1.52 of the Revised Code that 1545
amendments are to be harmonized if reasonably capable of 1546
simultaneous operation, finds that the following sections, 1547
presented in this act as composites of the sections as amended 1548
by the acts indicated, are the resulting version of the sections 1549
in effect prior to the effective date of the sections as 1550
presented in this act: 1551

Section 3963.01 of the Revised Code as amended by both 1552
H.B. 156 and S.B. 265 of the 132nd General Assembly. 1553

Section 3963.02 of the Revised Code as amended by both 1554
H.B. 156 and S.B. 273 of the 132nd General Assembly." 1555

The motion was _____ agreed to.

SYNOPSIS 1556

Non-covered dental services 1557

R.C. 1751.85, 1753.09, 3901.21, 3923.86, 3963.01, 3963.02, 1558
3963.03, and 4715.30 1559

-Requires health plan issuers to notify covered persons 1560
that they may incur out-of-pocket expenses for dental care 1561
services that are not covered services. 1562

-Prohibits, beginning January 1, 2025, a contracting 1563
entity from requiring that a dental care provider accept a 1564

payment amount set by the contracting entity for dental care	1565
services unless those services are covered services.	1566
-Makes a violation of the above provisions an unfair and	1567
deceptive act in the business of insurance.	1568
-Requires dental care providers to disclose pricing and	1569
certain other information for dental care services that are not	1570
covered services.	1571
-Subjects providers who violate the bill's disclosure	1572
requirements to professional discipline.	1573