



**House Civil Justice Committee  
Proponent Testimony  
House Bill 466  
4/9/2024**

Chairman Hillyer, Vice Chair Mathews, Ranking Member Isaacsohn and members of the House Civil Justice Committee, thank you for the opportunity to testify in support of HB 466, which would set a standard for written representation agreements in the real estate industry.

My name is Ali Whitley and I am the President of Ohio REALTORS®. I have 27 years of experience in residential sales. I teach Real Estate courses, Designations and Certifications, and I serve as Real Estate Agent and Director of Education for RE/MAX Crossroads in Akron, Ohio.

Formed in 1910, Ohio REALTORS® is the state's largest professional trade association with approximately 36,000 members representing both residential and commercial practitioners. REALTORS® are licensed real estate professionals who have taken the added commitment to the industry by joining the National Association of REALTORS® (NAR) and agree to abide by NAR's Code of Ethics, which outlines the ethical standards that REALTORS® must follow when dealing with other professionals and their clients. The training REALTORS® complete on NAR's Code of Ethics is intended to protect clients, the public, and other professionals in the real estate industry. It is important to note that not all licensed real estate professionals are REALTORS® and therefore, are not required to abide by NAR's Code of Ethics.

HB 466 is vitally important to Ohio's real estate industry as it ensures every licensed real estate broker enters into written representation agreements with their clients. This will improve transparency within the homebuying process by informing the consumer of the services to be provided as well as the commission structure. It will also protect the real estate professional from disputes over services provided and terms of compensation.

The need for this legislation stems from a recent settlement reached by NAR resolving litigation brought on behalf of home sellers related to broker commissions. As part of this settlement, the real estate industry will be changing. First, NAR agreed to create a new rule prohibiting offers of compensation on the Multiple Listing Service (MLS). Offers of compensation, where the listing broker offers compensation to the buyer broker, will need to be negotiated outside of the MLS. Second, NAR agreed to create a new rule, requiring REALTORS® working with homebuyers participating in the MLS to enter into written agreements with their buyers. The practice of entering into written agreements with clients has long been encouraged as it helps consumers understand the services and value REALTORS® provide and specifies how they will be paid.

While the settlement does require written agreements for REALTORS® representing buyers, it does not apply to all licensed real estate professionals, resulting in uncertainty over whether these agreements must be used, when they must be entered, and what they must contain.



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HB 466 is an effort to provide some clarity to the changing industry practices. By establishing a statewide standard for all licensed real estate professionals, we ensure everyone is operating under the same rules and guidelines. HB 466 would require written representation agreements to be entered into for all licensed real estate brokers and their clients. It also establishes what would need to be included in these agreements, specifically whether the agreement is exclusive or nonexclusive and that it contains the terms of compensation.

As the industry enters this changing environment where homebuyers may be responsible for negotiating and paying their real estate broker directly, it is imperative that they are aware of the commission structure prior to making an offer on a property. It is important that brokers enter into these agreements and discuss with their clients the services and value they provide and explain their commission structure before they spend countless hours working for a client.

Until the state establishes a standard for the use of written representation agreements, we can expect continued inconsistency in their usage creating further confusion for Ohioans trying to navigate the homebuying process. Which is why we support HB 466 as it establishes a framework for the use of written representation agreements throughout the state, protecting both the consumer and real estate professionals.

Thank you for the opportunity to testify today. I urge the committee's support for this important legislation and would be happy to answer any questions.

Sincerely,

Alasandra Whitley  
President  
Ohio REALTORS®