As Reported by the Senate Financial Institutions and Technology Committee

134th General Assembly

Regular Session 2021-2022

Sub. H. B. No. 272

Representatives Plummer, Ghanbari

Cosponsors: Representatives White, LaRe, Riedel, Cross, Carfagna, Johnson, Click, Jones, Lampton, Miller, K., Patton, Roemer, Stein

Senator Hackett

A BILL

Го	amend, for the purpose of adopting a new section	1
	number as indicated in parentheses, section	2
	1349.72 (1349.78), and to enact new section	3
	1349.72 and sections 1349.65, 1349.66, 1349.67,	4
	1349.68, 1349.69, 1349.70, 1349.71, 1349.73,	5
	1349.74, 1349.75, and 1349.76 of the Revised	6
	Code to require online marketplaces to verify	7
	certain information regarding high-volume third	8
	party sellers of consumer products on such	9
	online marketplaces and to disclose to consumers	10
	certain contact and other information regarding	11
	such high-volume third party sellers	12

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF OHIO:

Section 1. That section 1349.72 (1349.78) be amended for	13
the purpose of adopting a new section number as indicated in	14
parentheses and new section 1349.72 and sections 1349.65,	15
1349 66. 1349 67. 1349 68. 1349 69. 1349 70. 1349 71. 1349 73.	16

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1349.74, 1349.75, and 1349.76 of the Revised Code be enacted to	17
read as follows:	18
Sec. 1349.65. As used in sections 1349.65 to 1349.76 of	19
the Revised Code:	20
(A) "Consumer product" has the same meaning as in section	21
101 of the "Magnuson-Moss Warranty-Federal Trade Commission	22
<pre>Improvement Act," 15 U.S.C. 2301 and 16 C.F.R. 700.1.</pre>	23
(B) "High-volume third party seller" means a participant	24
on an online marketplace's platform that is a third party seller	25
and that, in any continuous twelve-month period during the	26
previous twenty-four months, has entered into two hundred or	27
more discrete sales or transactions of new or unused consumer	28
products through the online marketplace, and for which payment	29
was processed by the online marketplace, either directly or	30
through its payment processor, with an aggregate total of five	31
thousand dollars or more in gross revenues.	32
(C) "Online marketplace" means any person or entity that	33
operates a consumer-directed electronically based or accessed	34
platform that meets all of the following criteria:	35
(1) It includes features that allow for, facilitate, or	36
enable third party sellers to engage in the sale, purchase,	37
payment, storage, shipping, or delivery of a consumer product in	38
this state.	39
(2) It is used by one or more third party sellers for such	40
purposes.	41
(3) It has a contractual or similar relationship with	42
consumers governing their use of the platform to purchase	43
consumer products.	44

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(D) "Seller" means a person that sells, offers to sell, or	45
contracts to sell a consumer product through an online	46
marketplace's platform. "Seller" does not include a new motor	47
vehicle dealer licensed under Chapter 4517. of the Revised Code.	48
(E)(1) "Third party seller" means any seller, independent	4.9
of an online marketplace, that sells, offers to sell, or	50
contracts to sell a consumer product in this state through such	51
online marketplace's platform.	52
(2) "Third party seller" does not include, with respect to	53
an online marketplace, either of the following:	54
(a) A seller that operates the online marketplace's	55
<pre>platform;</pre>	56
(b) A business entity to which all of the following apply:	57
(i) It has made available to the general public the	58
entity's name, business address, and working contact	59
information.	60
(ii) It has an ongoing contractual relationship with the	61
online marketplace to provide the online marketplace with the	62
manufacture, distribution, wholesaling, or fulfillment of	63
shipments of consumer products.	64
(iii) It has provided to the online marketplace	65
identifying information, as described in section 1349.66 of the	66
Revised Code, that has been verified in accordance with that	67
section.	68
(F) "Verify" means to confirm information provided to an	69
online marketplace pursuant to section 1349.66 of the Revised	70
Code, which may include the use of one or more methods that	71
enable the online marketplace to reliably determine that any	72

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information and documents provided are valid, corresponding to	73
the seller or an individual acting on the seller's behalf, not	74
misappropriated, and not falsified.	75
Sec. 1349.66. (A) An online marketplace shall require any	76
high-volume third party seller on such online marketplace's	77
platform to provide, not later than ten days after qualifying as	78
a high-volume third party seller on the platform, all of the	79
following information to the online marketplace:	80
(1)(a) A bank account number, or, if such seller does not	81
have a bank account, the name of the payee for payments issued	82
by the online marketplace to such seller.	83
(b) The bank account or payee information required under	84
division (A)(1)(a) of this section may be provided by the seller	85
in either of the following ways:	86
(i) To the online marketplace;	87
(ii) To a payment processor or other third party	88
contracted by the online marketplace to maintain such	89
information, provided that the online marketplace ensures that	90
it can obtain such information on demand from such payment	91
processor or other third party.	92
(2) Contact information for such seller as follows:	93
(a) With respect to a high-volume third party seller that	94
is an individual, the individual's name.	95
(b) With respect to a high-volume third party seller that	96
is not an individual, one of the following forms of contact	97
<pre>information:</pre>	98
(i) A copy of a valid government-issued identification for	99
an individual acting on behalf of such seller that includes the	100

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<pre>individual's name;</pre>	101
(ii) A copy of a valid government-issued record or tax	102
document that includes the business name and physical address of	103
<pre>such seller.</pre>	104
(c) A business tax identification number, or, if such	105
seller does not have a business tax identification number, a	106
taxpayer identification number.	107
(d) A current working electronic mail address and	108
telephone number for such seller.	109
(B) An online marketplace shall do both of the following:	110
(1) Periodically, but not less than annually, notify any	111
high-volume third party seller on such online marketplace's	112
platform of the requirement to keep any information collected	113
under division (A) of this section current;	114
(2) Require any high-volume third party seller on such	115
<pre>online marketplace's platform to, not later than ten days after</pre>	116
receiving the notice under division (B)(1) of this section,	117
electronically certify one of the following:	118
(a) The seller has provided any changes to such	119
information to the online marketplace, if any such changes have	120
occurred;	121
(b) There have been no changes to such seller's	122
<pre>information;</pre>	123
(c) Such seller has provided any changes to such	124
information to the online marketplace.	125
(C) In the event that a high-volume third party seller	126
does not provide the information or certification required under	127

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this section, the online marketplace shall, after providing the	128
seller with written or electronic notice and an opportunity to	129
provide such information or certification not later than ten_	130
days after the issuance of such notice, suspend any future sales	131
activity of such seller until such seller provides such	132
information or certification.	133
Sec. 1349.67. (A) An online marketplace shall do both of	134
<pre>the following:</pre>	135
(1) Verify the information collected under division (A) of	136
section 1349.66 of the Revised Code not later than ten days	137
after such collection;	138
(2) Verify any change to such information not later than	139
ten days after being notified of such change by a high-volume	140
third party seller under division (B) of section 1349.66 of the	141
Revised Code.	142
(B) In the case of a high-volume third party seller that	143
provides a copy of a valid government-issued tax document, any	144
information contained in such document shall be presumed to be	145
verified as of the date of issuance of such document.	146
Sec. 1349.68. Data collected solely to comply with the	147
requirements of this chapter shall not be used for any other	148
purpose unless required by law.	149
Sec. 1349.69. An online marketplace shall implement and	150
maintain reasonable security procedures and practices, including	151
administrative, physical, and technical safeguards, appropriate	152
to the nature of the data and the purposes for which the data	153
will be used, to protect the data collected to comply with the	154
requirements of this chapter from unauthorized use, disclosure,	155
access, destruction, or modification.	156

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Sec. 1349.70. (A) An online marketplace shall do both of	157
<pre>the following:</pre>	158
(1) Require any high-volume third party seller with an	159
aggregate total of twenty thousand dollars or more in annual	160
gross revenues on such online marketplace, and that uses such	161
online marketplace's platform, to provide the information	162
described in division (B) of this section to the online	163
<pre>marketplace;</pre>	164
(2) Disclose the information described in division (B) of	165
this section to consumers in a clear and conspicuous manner both	166
<pre>in:</pre>	167
(a) The order confirmation message or other document or	168
<pre>communication made to a consumer after a purchase is finalized;</pre>	169
(b) The consumer's account transaction history.	170
(B) The information required to be provided and disclosed	171
by division (A) of this section is both of the following:	172
(1) Except as provided in section 1349.71 of the Revised	173
Code, the identity of the high-volume third party seller,	174
including all of the following:	175
(a) The full name of the seller, which may include the	176
seller name or seller's company name, or the name by which the	177
seller or company operates on the online marketplace;	178
(b) The physical address of the seller;	179
(c) Contact information for the seller, to allow for the	180
direct, unhindered communication with high-volume third party	181
sellers by users of the online marketplace, including any of the	182
<pre>following:</pre>	183

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residential real property that is not in the first mortgage	300
position.	301
(2) The debt has either been accelerated or is in default in accordance with the terms set forth in the promissory note.	302 303
(B) The written notice may be included on, or accompany, any other communication, and shall be printed in at least twelve-point type and include the following:	304 305 306
(1) The name and contact information of the person collecting the debt;	307 308
(2) A statement of the amount of the debt;	309
(3) A statement that the debtor has a right to engage an attorney;	310 311
(4) A statement that the debtor may qualify for debt relief under Chapter 7 or 13 of the United States Bankruptcy Code, 11 U.S.C. Chapter 7 or 13, as amended;	312 313 314
(5) A statement that a debtor that qualifies under Chapter 13 of the United States Bankruptcy Code may be able to protect their residential real property from foreclosure.	315 316 317
(C) Upon written request of the debtor, the owner of the debt shall provide a copy of the note and the loan history to the debtor.	318 319 320
(D) (1) As used in this division:	321
(a) "Bona fide error" means an unintentional clerical, calculation, computer malfunction or programming, or printing error.	322 323 324
(b) "Restitution" means either of the following:	325
(i) A waiver of all fees, costs, or expenses proximately	326

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associated with the failure to provide the notice to the debtor;	327
or	328
(ii) Actual damages.	329
(2) Any owner of debt subject to divisions (A), (B), and	330
(C) of this section shall not be held civilly liable in any	331
action, if all of the following are met:	332
(a) The owner of the debt shows by a preponderance of	333
evidence that the compliance failure was not intentional and	334
resulted from a bona fide error notwithstanding the maintenance	335
of procedures reasonably adapted to avoid any such error.	336
(b) Within sixty days after discovering the error, and	337
prior to the initiation of any action, the owner of the debt	338
notifies the debtor of the error and the manner in which the	339
owner of the debt intends to make full restitution to the	340
debtor.	341
(c) The owner of the debt promptly makes reasonable	342
restitution to the debtor.	343
(3) If, in the event of a compliance failure, the owner of	344
the debt does not meet the conditions set forth in division (D)	345
(2) of this section, a debtor injured by the error has a cause	346
of action to recover damages. Such an action shall not, however,	347
be maintained as a class action.	348
Section 2. That existing section 1349.72 of the Revised	349
Code is hereby repealed.	350